

## Microsoft Premier Support Services Description Schedule: Fee and Named Contacts

Texas DIR website

(Contract# DIR-TSO-3781)

<https://dir.texas.gov/View-Search/Contracts-Detail.aspx?contractnumber=DIR-TSO-3781&keyword=DIR-TSO-3781>

(Microsoft Affiliate to complete)

**Premier Support Services Description Number**

(Microsoft Affiliate to complete)

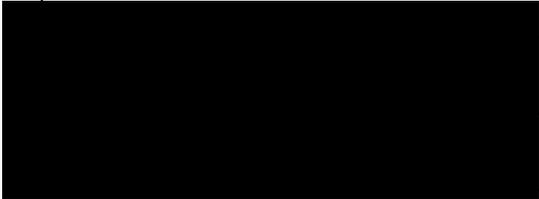
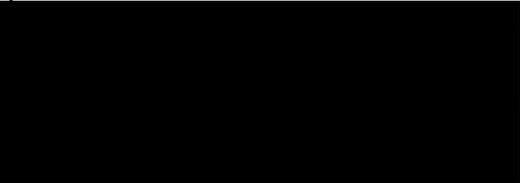
**Schedule Number**

**RK00179-126871-144874**

**REN: 152400167**

This Fee and Named Contacts Schedule ("Schedule" or "FNCS") is made pursuant to the Microsoft Premier Support Services Description identified above (the "Services Description" or "SD") between Microsoft Corporation ("Microsoft") and the Customer ("Customer"). The terms of the Services Description and applicable Exhibits are incorporated herein by this reference. Any terms not otherwise defined herein will assume the meanings set forth in the DIR Contract for Services #DIR-TSO-3781 ("Agreement") and the Services Description. The terms of the Agreement, Services Description and any related Schedules and Exhibits shall apply and supersede the terms and conditions contained in any purchase order.

By signing below the parties acknowledge and agree to be bound to the terms of the Services Description.

<i>Customer</i>		<i>Microsoft Affiliate</i>	
Name of Customer (please print) <b>University Of North Texas System</b>		Name <b>Microsoft Corporation</b>	
			
Date 8/24/2021		Date 8/24/2021	
<i>Term</i>			
This FNCS will commence on <b>9/1/2021</b> (the "Commencement Date") and shall expire <b>twelve (12) months</b> from the Commencement Date (the "Expiration Date"). The parties' signatures above also evidence consent to extend the Expiration Date of the Services Description. This FNCS must be fully executed by Microsoft and Customer prior to the then current Expiration Date of the Services Description. If this FNCS is not fully executed by the parties prior to the then current Expiration Date of the Services Description, then Customer and Microsoft must agree in writing to a new Services Description and FNCS before services can commence.			

**1. PREMIER SUPPORT SERVICES AND FEES.** The quantities listed in the table below represent the amount of Services that Customer has pre-purchased for use during the term of this Schedule and applicable fees.

**a. Fee Summary**

Services Summary	TOTAL Price (US\$)
Country: United States	<b>\$89,650</b>
<b>Total</b>	<b>\$89,650</b>

**b. Services by Support Location**

Description of Services
Premier Standard
<ul style="list-style-type: none"><li>• Support Account Management (estimated at 160)</li><li>• Up to 120 hours of Support Assistance</li><li>• Up to 45 hours of Problem Resolution</li></ul>

**2. CUSTOMER CONTACTS**

- a. Premier Customer Technical Named Contacts: Any subsequent changes to the Technical Named Contacts should be submitted to the Services Resource.

<b>CSM Name:</b>
Address:
Phone:
Email:
Facsimile: (     )

**3. Microsoft Contact**

**Microsoft Contact:** Contact for questions and notices about this Schedule and the Services Description:



[END OF DOCUMENT]

**Certificate Of Completion**

Envelope Id: 5082E06914D844A48D4E488865BFD7D4	Status: Completed
Subject: Please DocuSign: Genuent Global LLC 243447.pdf	
Source Envelope:	
Document Pages: 6	Signatures: 2
Certificate Pages: 5	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Enabled	UNT System Contracts Team
Time Zone: (UTC-06:00) Central Time (US & Canada)	1112 Dallas Drive
	Suite 4000
	Denton, TX 76205
	BSC.CONTRACTS@untsystem.edu
	IP Address: 199.188.157.82

**Record Tracking**

Status: Original	Holder: UNT System Contracts Team	Location: DocuSign
8/17/2021 7:03:23 PM	BSC.CONTRACTS@untsystem.edu	

**Signer Events**

Signature	Timestamp
<p>DocuSigned by:    <small>30206F3D4FD41D...</small></p> <p>Signature Adoption: Pre-selected Style                      Using IP Address: 129.120.67.216</p>	<p>Sent: 8/17/2021 7:05:25 PM                      Viewed: 8/18/2021 8:44:33 AM                      Signed: 8/18/2021 8:44:58 AM</p>

**Electronic Record and Signature Disclosure:**  
 Accepted: 2/9/2021 9:50:43 AM  
 ID: 5bacaa34-fb3f-40b4-8b1a-a21b16bbb3f0

<p>Taryn Stokes                      tstokes@genuent.com</p> <p>Signature Adoption: Pre-selected Style                      Using IP Address: 66.10.216.53</p>	<p>DocuSigned by:    <small>1591002658194ED...</small></p> <p>Sent: 8/18/2021 8:44:59 AM                      Viewed: 8/18/2021 8:52:14 AM                      Signed: 8/19/2021 9:40:24 AM</p>
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**Electronic Record and Signature Disclosure:**  
 Accepted: 8/18/2021 8:52:14 AM  
 ID: 61e0336f-41d6-4aa7-8866-94ebd71251b0

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	8/17/2021 7:05:25 PM

<b>Envelope Summary Events</b>	<b>Status</b>	<b>Timestamps</b>
Certified Delivered	Security Checked	8/24/2021 3:45:32 PM
Signing Complete	Security Checked	8/24/2021 3:48:34 PM
Completed	Security Checked	8/24/2021 3:48:34 PM

<b>Payment Events</b>	<b>Status</b>	<b>Timestamps</b>
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**Electronic Record and Signature Disclosure**