

CLIENT SERVICES AGREEMENT

Amendment to Client Services Agreement

Date of Amendment: October 14, 2021

Reference is made to the Client Services Agreement between the University of North Texas Health Science Center ("Client") and The Hanover Research Council LLC ("Hanover"), effective December 3, 2019, titled, "HSC Contract #2020-0218" (the "Agreement") to which this amendment (the "Amendment") is attached and of which it is made a part, which Agreement is hereby amended and supplemented as follows:

1. Defined Terms

Capitalized terms used herein and not otherwise defined shall have the meaning as in the Agreement.

2. Additional Terms

The parties hereby acknowledge and agree that the Effective Date and End Date under the Agreement shall be extended as outlined below.

Partnership Extension Dates	Invoicing
New term start date: December 31, 2021	\$120,000.00 due: January 1, 2022
New term end date: December 30, 2023	\$120,000.00 due: January 1, 2023

3. Advisory Services

The parties hereby acknowledge that in addition to the Research Services set forth in Section 3 of the Agreement, Client will be able to access advisory services provided by Hanover Research (the "Advisory Services").

Advisory Services may include the following:

Customized Workshops (up to three)

- Data-Driven Academic Development
- Integrated Brand Strategy
- Diversity, Equity, and Inclusion

One Onsite Engagement

- Designing future research projects based upon goals and strategic priorities
- Emerging trends within higher education
- A comprehensive debrief on a Hanover Research project
- A capstone review of all research completed with Hanover to date

Original Research Debriefs

Multiple times a year, Hanover produces original research reports around various topics, including prospective and admitted student trends and insights. A personalized debrief will help your organization better understand national trends and how those insights can be leveraged to improve operations specifically at your institution.



General 4.

(a) The Agreement together with this Amendment replaces and supersedes all other agreements, written or oral, with respect to its subject matter.

(b) Except as expressly amended and supplemented hereby, the Agreement remains in full force and effect.

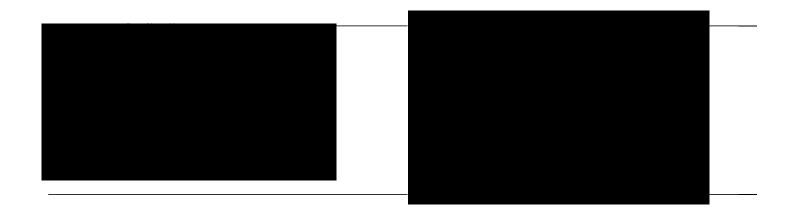
(c) In the event of any conflict between the terms of this Amendment and the terms of the Agreement, the terms of this Amendment shall prevail solely with respect to subject matter covered by this Amendment.

5. Confirmation

Each person signing this Amendment represents and warrants that he or she is duly authorized and has legal capacity to execute and deliver this Amendment.

Both parties understand and agree that the contractual obligations of payment and services being rendered shall apply to any entity that acquires all or substantially all of either Hanover or Client's assets as a successor to the business.

Outside of the terms outlined in this Amendment, all other membership conditions outlined in the Agreement shall remain the same. To formalize Client's commitment to terms outlined above, please sign and return this amendment via email to kdanisa@hanoverresearch.com by December 15, 2021.



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Declaration of Procurement Method

The attached contract document has been issued as a result of either a sole source or proprietary justification approved by the University of North Texas System Procurement Department.

The approved justification form is on file with the UNT System Procurement Department records.