SHI GS Statement of Work

SHI Government Solutions ("SHI GS") is pleased to submit this proposal for HIPAA Security Risk Assessment services to support University of North Texas Health Science Center ("UNTHSC" or "Customer"). Such an analysis will be conducted against established HIPAA requirements as defined by the US Department of Health and Human Services Office for Civil Rights (OCR) Audit Program (http://www.hhs.gov/ocr/privacy/hipaa/enforcement/audit/protocol.html).

We have assisted many customers with similar projects and our team of experienced consultants are dedicated to providing you a successful assessment.

Scope of Services

This statement of work fulfills the request for:

- Primary: Establish and document that UNTHSC is performing an annual security risk assessment for the purpose of HIPAA compliance;
- Secondary: Determine the level of compliance with the HIPAA Security Rules; and
- Tertiary: Assess the cyber security risk posture of UNTHSC.

Scope of the assessment will be limited to only those responsibilities under the direct purview of the UNTHSC organization.

Qualified personnel provided by SHI GS will perform all work.

Deliverables

Following analysis and development of a consolidated Security Risk Assessment (SRA) report, SHI GS will deliver final report to UNTHSC stakeholders. This report will include the following components:

1. Executive Summary with High-Level Findings and Recommendations
2. Environmental Characterization
3. HIPAA Compliance Assessment
   3.1. Violations/Remediations: HIPAA Security Rule non-compliance findings and remediation actions to close each violation
   3.2. Findings/Recommendations: Possibly ambiguous violations where UNTHSC is failing to implement practices that enforce or support the HIPAA Security Rule and the associated technical and procedural control recommendations
   3.3. Miscellaneous observations and suggestions for improvements in areas such as efficiency
4. Cyber Security Assessment
   4.1. Findings/Recommendations: Areas where UNTHSC cyber security practices are ineffective and inadequate under the NIST SP800-53 Security and Privacy Controls and the NIST SP800-66 control crosswalk and associated recommendation to improve business practices and close gaps
   4.2. Observations and Suggestions: Any changes in process, business practice, or technical implementation that would improve the UNTHSC cyber security posture
5. Technical Vulnerability Assessment
   5.1. Automated and manual findings weighted and categorized by criticality
      5.1.1. Automated scan reports
      5.1.2. Manual inspection artifacts

6. Supporting Appendices

**Duration**

SHI GS estimates the duration of this project to be not more than four (4) weeks of non-contiguous assessment effort as well as analysis/report writing and delivery of findings. Travel will consist of two (2) round trips for one (1) resource for a total of four (4) days of on-site effort.

**Project Approach**

The high-level activities listed here represent the major tasks that will be performed as part of this project and can be driven from the Work Breakdown Schedule (WBS) to be produced during the planning phase. Each high-level task has many sub-activities; these are only the high-level tasks or outline of the work to be performed. Actual granular activities will be documented in the project plan, tracked, and noted in status documents.

**PHASE 1 – SCOPING PHASE**

**1.1 Initiation**

The initiation phase will consist of project kick-off and communication plan establishment. SHI GS will also negotiate with UNTHSC to determine an appropriate secure collaboration platform for sharing sensitive information. Finally, SHI GS will make the initial information request to include, but not limited to the following:

- Any existing asset inventory documentation
- Any network design and architecture documentation
- Any server design and configuration documentation
- Relevant documented IT policies and procedures
- IT organizational responsibility chart and job descriptions
- Prior SRA Findings (UNTHSC findings may not be available)
- Review of historical incidents, including the following:
  - Physical security incidents
  - Information service department process and technical incidents
  - Cyber security incidents

**Activities:**

- Project kick-off meeting (~1 hour) designing the following preliminary components:
  - Communication plan and contact matrix
  - Selection of a secure collaboration
  - Initial information request delivered
1.2 Planning
The planning phase will be the culmination of an initial project plan with preliminary activity schedules designed to reduce impact to UNTHSC.

Activities:
- Develop an initial project plan with dependencies and key milestones

PHASE 2 – ASSESSMENT PHASE

2.1 Document Analysis and External Vulnerability Assessment
The remote phase of these services will consist of the initial documentation review designed to identify previous gaps found in legacy SRA’s – if available - and areas of particular concern for on-site analysis. Additionally, the remote phase will involve external testing activities for UNTHSC information systems that interact with internet and telephone system connectivity. Activities will take place during normal business hours in accordance with project assumptions.

Activities:
- Review the following documentation:
  - Any existing asset inventory documentation
  - Any network design and architecture documentation
  - Any physical server design and documentation
  - Any virtual server implementation design and configuration documentation
  - Relevant documented IT policies and procedures
  - IT organizational responsibility chart and job descriptions
  - Previous Year SRA findings
  - Review of historical incidents
- Create known gap-matrix and interview schedule
- Perform external perimeter inspection to validate vulnerability scanning/non-exploitative and manual inspection of:
  - Internet presence of UNTHSC-owned or approved third-party hosted endpoints (up to 64 public IP addresses)
  - Modem-based endpoints (up to 16 telephone numbers)

2.2 On-Site Interviews, Physical Security Assessment, and Internal Endpoint & Infrastructure Configuration / Change Health Assessment
The on-site phase of these services will involve the direct interaction with UNTHSC resources and employees located at one or more sites. Due to the COVID and pandemic concerns, SHI GS will limit on-site activities to not more than three days in duration. SHI GS will provide a technical requirements and resource request one week prior to the on-site activities. Some typical on-site activities may be performed remotely via Remote Service Unit (a small plug-and-play device, shipped to UNTHSC to install in their environment) or WebEx.

Activities:
- Physical site and privacy walkthroughs (including wireless) of a sampling of environments to ensure best practices and NIST-based/HIPAA-aligned security controls are properly deployed to protect PII/PHI/PCI data:
  - Up to 2 locations as defined in scope within the UNTHSC area
  - Discussions of sampling with on-site staff
• Phased technical vulnerability scanning and manual inspection of a sampling of endpoints – verification of internal vulnerability/change management program:
  o 128 general endpoints and non-biomed-tech devices
  o 128 physical/virtual servers and network devices
• Perimeter traffic analysis for one major gateway circuit at a selected gateway (not more than two days) for the following aspects:
  o High-risk applications
  o Sensitive data transmission
  o Malware C2
• EMR life cycle review including interviewing and white board discussion with system owners and custodians
• General IT security policy/process and architecture discussion interviews with critical personnel. Interviews may be performed with one or more individuals based on availability and to reduce UNTHSC resource requirements
• Manual inspection (standard endpoint, servers, and network)
• Network architecture/configuration and remote access whiteboard discussion
• Change and patch management policy and procedure discussion
• User management and provisioning policy and procedure discussion
• Security training policy and procedure discussion
• Telephone and MDM policy and procedure discussion
• BAA lifecycle management review
• Application inventory and standard configuration policy and procedure discussion
• Breach and incident response policy and procedure discussion
• DR and BC policy and procedure discussion
• Review contractual security requirements (compliance officer)
• MFD device review - printer, scanner, fax
• EMR lifecycle review
• Endpoint component configuration discussion (encryption, media access, user privileges, password practices, antimalware practices)
• Risk assessment discussion
• Collect AD GPO and group membership information

PHASE 3 – RECOMMEND PHASE

3.1 Draft Assessment
The draft assessment including the deliverables components defined by UNTHSC will be delivered to the agreed upon secure collaboration platform along with all associated initial artifacts.

Activities:
• Creation of a draft assessment based on the defined deliverables required by UNTHSC as found in Deliverables section above.

3.2 Assessment Feedback
Assessment feedback will be provided through a consolidated UNTHSC resource to prevent contradictory and repeat feedback. Requests for clarity and further exposition will be submitted to the SHI GS PM. At this phase, SHI GS will request an initial final report delivery date for scheduling.
Activities:
- UNTHSC provides feedback regarding gaps and areas for clarity to SHI GS for inclusion in the final report.
- Tracking and monitoring of the feedback components provided by UNTHSC.

3.2 Final Report Delivery (Onsite)
SHI GS will deliver the final report results in-person at customer site. A copy of the final report will also be delivered electronically to UNTHSC via a secure collaboration platform.

Activities:
- On-site presentation of findings to UNTHSC key stakeholders, including a question and answer component.
- Finalization and project closure via sign-off on Project Close form.

Roles and Responsibilities
SHI GS and UNTHSC will provide individual resources outlined below to be participants for this project effort. These resources will participate in all required steps and will be fully or partially responsible for tasks and deliverables where appropriate:

<table>
<thead>
<tr>
<th>ROLE</th>
<th>RESPONSIBILITIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>SHI GS Project Manager</td>
<td>Oversees all day-to-day delivery and ensures successful project completion.</td>
</tr>
<tr>
<td>SHI GS Consultant(s)</td>
<td>Provides technical expertise and conducts data gathering, analysis and deliverable creation. Conducts data gathering, analysis, and deliverable creation.</td>
</tr>
<tr>
<td>Customer Contact</td>
<td>Serves as the central point-of-contact for SHI GS communications.</td>
</tr>
<tr>
<td>Technical Contact</td>
<td>Provide technical information and responses for the customer environment.</td>
</tr>
</tbody>
</table>

Both UNTHSC and SHI GS are responsible for the successful execution of this project.

UNTHSC agrees to the following assigned responsibilities:

- Prior to the start of this SOW, UNTHSC will identify to SHI GS a person to be the point of contact for central communications. All project communications will be addressed to this point of contact (“Customer Contact”).
- The Customer Contact will have the authority to act for UNTHSC in all aspects of the project, however, any changes that affect the scope of this SOW, schedule or price will require that an amendment to the SOW be executed between the parties.
- The Customer Contact shall have the authority to resolve conflicting requirements and approve exploitation efforts.
- The Customer Contact will ensure that any communication between UNTHSC and SHI GS is made through the SHI GS project manager.
- The Customer Contact will obtain and provide project requirements, information, data, decisions, and approvals within one working day of the request, unless both parties agree to a different response time.
- The Customer Contact will help resolve project issues and ensure that issues are brought to the attention of the appropriate persons within the UNTHSC organization, if required.
The Customer Contact will provide technical liaisons, who have a working knowledge of the enterprise components to be considered during this project (“technical contacts”). SHI GS may request that meetings be scheduled with technical contacts.

UNTHSC agrees that all related information regarding this project will be communicated to SHI GS as expeditiously as possible.

UNTHSC will ship back the RSU to SHI GS using the SHI GS provided postage paid return label, within 10 days of project completion. UNTHSC is responsible for RSU during the engagement. If RSU is damaged or not returned, SHI GS will invoice the replacement cost of $2,500 in addition to the fees included in this Statement of Work (SOW).

Assumptions and Exceptions

The following assumptions and exceptions have been defined for this project:

- SHI GS is not responsible for lost data. SHI GS recommends that UNTHSC perform a full working backup of their data prior to the commencement of services.
- Minimum lead time for scheduling is fourteen (14) business days from our receipt of the signed SOW or fourteen (14) business days from the confirmed start date between SHI GS and UNTHSC; whichever date is later. Should you require more aggressive scheduling, please contact SHI GS to determine availability.
- SHI GS will not develop applications as a part of this Statement of Work.
- UNTHSC will provide any requested policies for the covered entity organization itself as well as any subordinate policies for individual components. If these policies are not provided prior to the end of the on-site component, they will not be included as part of the individual component risk assessment findings.
- UNTHSC will provide any necessary network connectivity and access to complete the on-site components for the project.
- All documentation will be delivered within fifteen (15) business days after the completion of the onsite portion of this SOW.
- SHI GS is not responsible for delays caused by failures; including but not exclusive to systems, personnel, or environmental causes or in receiving data from UNTHSC.
- Any restrictions or requirements regarding the SHI GS consultants’ use of personal equipment must be stated in advance of the commencement of the project.
- This project is focused solely on the security components of HIPAA and OCR requirements with general observations made towards privacy during walkthroughs and analysis.
- UNTHSC will make the necessary administrative usernames and passwords available to the SHI GS consultants.
- UNTHSC will provide detailed and accurate information regarding their current network environment. This information will include the technical configuration of the domain environment.
- UNTHSC will provide the necessary workspace and access to provide the above services.
- All wiring, hardware, and software (owned and/or managed by UNTHSC) required to perform the above services are in working order.
- UNTHSC will provide a technical point of contact during the time of this project.
- No overtime services will be provided without a change order authorizing such charges. “Overtime” is defined as any work performed outside the hours of 8:00 AM to 5:00 PM local time.
- All parties agree that personnel shall not be asked to perform, nor volunteer to perform, engineering and/or consulting tasks that lie outside the skill sets and experience of personnel. Personnel have the
right to decline on a service request if the request falls outside the scope of their experience and expertise.

- Only systems owned and managed by UNTHSC will be in scope for assessment activities.
- The SHI GS assessment team will present the final SRA report during onsite/review meeting with UNTHSC stakeholders of not more than 8 hours of length within two weeks of delivery of the draft report.
- Target hosts/devices are scanned for vulnerabilities and validated with automated and manual techniques. All hosts must be owned by UNTHSC or permission must be obtained by UNTHSC from the hosting provider.
- If required, a UNTHSC Executive Sponsor will be assigned to serve as the point of coordination to engage UNTHSC’s executive core team members at key points during the project, to make decisions relative to the project, and to assign resources or negotiate the assignment of resources within the organization.
- Should an alternate representative (designee) be assigned to participate in any workshop, presentation, or session, all answers and decisions of the alternate will be deemed accurate and may be used in the analysis and assessment without further qualification or review.
- UNTHSC has identified a Project Coordinator to provide operational assistance to SHI GS’s consulting team, identify project participants, and to arrange meetings and associated logistics, etc.
- UNTHSC has secured all necessary rights and permission in the networks, systems, and facilities to permit SHI GS to perform the service.
- The actual project plan will be based on a delivery schedule, including testing dates, review activities, and presentation dates that will be mutually agreed and confirmed at the start of the project. Once confirmed, subsequent changes in UNTHSC’s staff availability or failure to provide a timely response to requests for information, review, and/or resources may influence the project’s schedule, scope, and service fee.
- SHI GS requires one-week advanced notice on the cancellation of any onsite visits. If UNTHSC initiates a delay, additional fees may apply.
- UNTHSC is responsible for returning the Remote Service Unit (RSU) to SHI using the SHI-provided postage paid return label, within 10 days of project completion.

Pricing and Payment Schedule

The following tables detail the pricing for delivery of the services outlined in this fixed-price proposal.

This quote is valid for 60 days from 6/15/2021.

<table>
<thead>
<tr>
<th>SUMMARY</th>
<th>FEE</th>
</tr>
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<tbody>
<tr>
<td>HIPAA Security Risk Assessment</td>
<td>$47,135</td>
</tr>
</tbody>
</table>

The following table describes the project milestones. When these are completed and approved by University of North Texas Health Science Center, SHI GS will invoice the specified amount.

<table>
<thead>
<tr>
<th>MILESTONE</th>
<th>%</th>
<th>FEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOW SIGNING</td>
<td>50%</td>
<td>$23,567.50</td>
</tr>
<tr>
<td>PROJECT CLOSE</td>
<td>50%</td>
<td>$23,567.50</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
<td>$47,135.00</td>
</tr>
</tbody>
</table>
Billing Terms

SHI GS will inform UNTHSC when a milestone/deliverable (see Payment Schedule above) has been completed. If UNTHSC is not satisfied the milestone/deliverable conforms to the specifications as stated in the SOW, UNTHSC will notify SHI GS within fifteen (15) calendar days in writing or by email. UNTHSC will provide SHI GS with a reasonably detailed list of deficiencies in the delivered milestone. If UNTHSC fails to provide SHI GS with a detailed rejection notice, the milestone shall be deemed accepted and SHI GS will proceed with invoicing in accordance with the Payment Schedule.

All invoices are due and payable within 30 calendar days of the invoice date.

Fees DO NOT include applicable taxes that must be collected. Please allow for taxes that may apply to the work outlined in your Purchase Order.

Change Management

Please be advised that the estimated timeframe provides a general timeline for delivery and is not a true reflection of the total man hours/effort involved for this engagement. In the event that there is a need to expand or change the scope or scheduling of this engagement, a formal addendum will be executed, and additional fees may apply.

Travel

All associated travel expenses for this project have been included within the above fixed price services. Travel is inclusive of 2 round trips for 1 resource for 4 days of onsite work.

Terms and Conditions

This Statement of Work (SOW) is subject to and governed by the terms of the TIPS contract# 200105 between Texas Interlocal Purchasing System and SHI Government Solutions.
Statement of Work Acceptance

The project scope, terms and conditions are as outlined in this document. Once fully executed, this document will become the Statement of Work for the project defined in this document. UNTHSC's signature below authorizes SHI GS to begin the services described above and indicates UNTHSC's agreement to process and pay the invoices associated with these services.

The SHI GS assigned project manager and your account executive will be in touch to schedule a Project Kickoff meeting and confirm desired start and completion dates as soon as possible after SOW acceptance. Before the Project Kickoff, the SHI GS project manager and the SHI GS Practice Manager will allocate project resources in our best attempt to satisfy your scheduling desires. At the Project Kickoff, the SHI GS Project Manager will review the SOW, present the proposed timeline, resource requirements, and project deliverables. The project manager will also review the change control process to be followed, confirm the Customer Contact information, and any other project administrative items.

SEE ATTACHED UNT HEALTH SCIENCE CENTER ADDENDUM FOR ADDITIONAL TERMS AND CONDITIONS

<table>
<thead>
<tr>
<th>University of North Texas Health Science Center</th>
<th>SHI Government Solutions</th>
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</thead>
</table>

Date: 6/25/2021

Date: 6/28/2021

HSC Contract #2021-0861
STANDARD ADDENDUM TO AGREEMENT

Contracts with the University of North Texas Health Science Center at Fort Worth ("University") are subject to the following terms and conditions, which are incorporated for all purposes into the Agreement to which they are attached. In the event of a conflict between the Agreement and this Addendum to Agreement, this Addendum shall govern. Any term or condition of the Agreement that is not superseded by a term or condition of this Addendum shall remain in full force and effect.

Payment. Payment will be made in accordance with the terms of University’s purchase order. Vendor must be in good standing, not indebted to the State of Texas, and current on all taxes owed to the State of Texas for payment to occur.

Eligibility to Receive Payment. By entering into and performing under this Agreement, Vendor certifies that under Section 231.006 of the Texas Family Code and under Section 2155.004 of the Texas Government Code, it is not ineligible to receive the specified payment and acknowledges that this Agreement may be terminated and payment may be withheld if this certification is inaccurate.

Tax Exempt. University is exempt from the payment of taxes and will provide necessary documentation confirming its tax exempt status.

Breach of Contract Claims against University. Chapter 2260 of the Texas Government Code establishes a dispute resolution process for contracts involving goods, services, and certain types of projects. To the extent that Chapter 2260, Texas Government Code, is applicable to this Agreement and is not preempted by other applicable law, the dispute resolution process provided for in Chapter 2260 and the related rules adopted by the Texas Attorney General pursuant to Chapter 2260, shall be used by Vendor to attempt to resolve any claim for breach of contract against University that cannot be resolved in the ordinary course of business.

Governing Law and Venue. This Agreement shall be construed and enforced under and in accordance with the laws of the State of Texas. The Agreement is made and entered into, and is performable in whole or in part, in the State of Texas, and venue for any suit filed against University shall be subject to the mandatory venue statute set forth in § 105.151 of the Texas Education Code.

No Excess Obligations. In the event this Agreement spans multiple fiscal years, University’s continuing performance under this Agreement is contingent upon the appropriation of funds to fulfill the requirements of the contract by the Texas State Legislature. If the Legislature fails to appropriate or allot the necessary funds, or if such appropriation is reduced by the veto of the Governor or by any means provided in the appropriations act, University shall issue written notice to Vendor that University may terminate the Agreement without further duty or obligation.

Travel Expenses. In the event the Agreement required University to reimburse Vendor for travel expenses, then reasonable travel, meals, and lodging expenses shall be charged in accordance with and shall not exceed State of Texas travel, meal, and lodging reimbursement guidelines applicable to employees of the State of Texas.

Delivery. Delivery shall be FOB Destination.

Public Information. University shall release information to the extent required by the Texas Public Information Act and other applicable law. If requested, Vendor shall make public information available to University in an electronic format. The requirements of Subchapter J, Chapter 552, Texas Government Code, may apply to this contract and Vendor agrees that the contract can be terminated if Vendor knowingly or intentionally fails to comply with a requirement of that subchapter. Further, Vendor agrees (1) to preserve contracting information for the duration of the contract and according to University records retention requirements; (2) to promptly provide contracting information to University when requested; and (3) upon completion of the contract to provide, at no cost, all contracting information to University or to preserve all contracting information according to University’s records retention requirements.

Required Posting of Contracts on Website. Vendor acknowledges and agrees that University is required by Section 2261.253 of the Texas Government Code to post each contract it enters into for the purchase of goods or services from a private vendor on its Internet website, including any terms and conditions otherwise marked confidential and/or proprietary.

Insurance. University, as an agency of the State of Texas, is insured for general liability insurance under a self-insurance program covering its limits of liability. The parties agree that such self-insurance by University shall, without further requirement, satisfy all general liability insurance obligations of University under the Agreement.
HIPAA. The parties understand and agree that this Agreement may be subject to the Health Insurance Portability and Accountability Act of 1996 (HIPAA), the administrative regulations and/or guidance which have issued or may in the future be issued pursuant to HIPAA, including, but not limited to, the Department of Health and Human Services regulations on privacy and security, and Texas state laws pertaining to medical privacy (collectively, "Privacy Laws"). Vendor agrees to comply with all Privacy Laws that are applicable to this Agreement and to negotiate in good faith to execute any amendment to this Agreement that is required for the terms of this Agreement to comply with applicable Privacy Laws. In the event the parties are unable to agree on the terms of an amendment pursuant to this paragraph within thirty (30) days of the date the amendment request is delivered by a party to the other, this Agreement may be terminated by either party upon written notice to the other party.

Debarment. Vendor certifies that neither it nor any of its Principals (officers, directors, owners, partners, key employees, principal investigators, researchers or management or supervisory personnel) is presently debarred, suspended, proposed for debarment, declared ineligible or excluded from participation in this transaction or in any federal grant, benefit, contract or program (including but not limited to Medicare and Medicaid and Federal Health Care Programs) by any Federal department or agency. (See Executive Orders 12549 and 12689, 45 CFR part 76, 48 CFR part 9; 42 USC sect. 1320a-7). Vendor shall notify University within three (3) days of its receipt of an initial sanction notice, notice of proposed sanction or of the commencement of a formal investigation, or the filing of any charges by any governmental regulatory or law enforcement agency that effects this certification.

Israel Non-Boycott Verification. If the Agreement is subject to Texas Gov’t Code Section 2271.002, Vendor hereby represents, verifies, and warrants that it does not boycott Israel and will not boycott Israel during the term of the Agreement.

Limitations. University is subject to constitutional and statutory limitations on its ability to enter into certain terms and conditions of the Agreement, which may include those terms and conditions relating to: liens on University property; disclaimers and limitations of warranties; disclaimers and limitations of liability for damages; waivers, disclaimers, and limitations on legal rights, remedies, requirements, and processes; limitations of time in which to bring legal action; granting control of litigation or settlement to another party; liability for acts or omissions of third parties; payment of attorney’s fees; dispute resolution; and indemnities. Terms and conditions relating to these limitations will only be binding on University to the extent permitted by the Constitution and the laws of the State of Texas.

VENDOR

UNIVERSITY OF NORTH TEXAS
HEALTH SCIENCE CENTER AT FORT WORTH

Date: 07/28/2021 Date: 07/29/2021

HSC Contract # 2021-0861
Overview

*SHI Government Solutions is a provider of computer software, hardware, cloud, peripherals, networking products, accessories and a broad range of IT professional services.*
AWARDED CONTRACTS  "View EDGAR Doc" on Website

<table>
<thead>
<tr>
<th>Contract</th>
<th>Commodity</th>
<th>Exp Date</th>
<th>EDGAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>200105</td>
<td>Technology Solutions Products and Services</td>
<td>05/31/2023</td>
<td>See EDGAR Certification Doc.</td>
</tr>
</tbody>
</table>

CONTACTS BY CONTRACTS

**190103**

<table>
<thead>
<tr>
<th>Texas Team</th>
<th>Account Team</th>
<th>(800) 870-6079</th>
<th><a href="mailto:texas@shi.com">texas@shi.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Adrienne Pubylski</td>
<td>District Manager</td>
<td>(512) 751-4186</td>
<td><a href="mailto:Adrienne_Pubylski@shi.com">Adrienne_Pubylski@shi.com</a></td>
</tr>
<tr>
<td>Valeria Montoya</td>
<td>Inside Sales</td>
<td>(732) 564-8305</td>
<td><a href="mailto:Valeria_Montoya@SHI.com">Valeria_Montoya@SHI.com</a></td>
</tr>
</tbody>
</table>

**200105**

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<thead>
<tr>
<th>Texas Team</th>
<th>Inside Sales Team</th>
<th>(800) 870-6079</th>
<th><a href="mailto:texas@shi.com">texas@shi.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>SHI Inside Sales</td>
<td>SHI Inside Sales</td>
<td>(888) 764-8888</td>
<td><a href="mailto:texas@shi.com">texas@shi.com</a></td>
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