

Request for Proposal (RFP)

UNT SYSTEM™

Request for Proposal Number:
RFP769-24-040224BS

Request for Proposal Title:
E-Commerce Platform

Proposal Submittal Deadline:
July 18, 2024

Prepared By:

Barry Sullenberger

Procurement Office
University of North Texas System
1112 Dallas Drive, Suite 4000
Denton, Texas 76205
Date Issued: Thursday, June 13, 2024

SECTION 1 GENERAL INFORMATION

- 1.1 Introduction
- 1.2 Primary Contact
- 1.3 Event Information
- 1.4 Information about University of North Texas
- 1.5 Summary of Scope of Goods or Services
- 1.6 Term of Award
- 1.7 UNTS' Right to Reject
- 1.8 Historically Underutilized Business (HUB) Firms
- 1.9 UNT System Marketplace

SECTION 2 PROPOSAL REQUIREMENTS AND PROCEDURES

- 2.1 Communication with Point of Contact
- 2.2 Communications with UNTS Personnel
- 2.3 Proposal Requirements
- 2.4 Submittal Instructions for Proposals
- 2.5 HUB Subcontracting Plan
- 2.6 Right to Modify, Rescind, or Revoke the RFP
- 2.7 Signature and Certification of Proposer
- 2.8 Compliance with Applicable Laws, Regulations, Ordinances, UNTS System *Regents' Rules*, and UNTS Operating Policies and Procedures
- 2.9 Compliance with RFP Requirements
- 2.10 Right of Rejection
- 2.11 Binding Effect of Proposal
- 2.12 Use and Disclosure of Information
- 2.13 Group Purchase Authority
- 2.14 Reserved for Future Use
- 2.15 Withdrawal or Modification
- 2.16 Risk of Loss, Damage, or Delay
- 2.17 Digital Signature

SECTION 3 SCOPE OF WORK

- 3.1 Objectives
- 3.2 Desired Capabilities
- 3.3 Technical and Infrastructure Requirements
- 3.4 Descriptive Data Element Management
- 3.5 Product Configurations
- 3.6 Currencies
- 3.7 Promotions Management
- 3.8 Merchandising
- 3.9 Analytics/Reporting
- 3.10 Navigation
- 3.11 Roles and Users
- 3.12 Workflow and Governance
- 3.13 Integration and Implementation
- 3.14 Order Management
- 3.15 Return Processing
- 3.16 Shopping Cart and Checkout Functionality
- 3.17 Shipping Options
- 3.18 Service Level Agreements
- 3.19 Overview of 3rd Party Resellers
- 3.20 Central Receiving and Last Mile Distribution Fee
- 3.21 Miscellaneous
- 3.22 Academic Initiatives and Other Incentives
- 3.23 Proposer's Questionnaire
- 3.24 Alternate Proposals

SECTION 4 EVALUATION CRITERIA FOR AWARD

- 4.1 Evaluation Process

- 4.2 Proposer's Acceptance of Evaluation Methodology
- 4.3 Evaluation Criteria and Weights
- 4.4 Consideration of Additional Information
- 4.5 Oral Presentations and Interviews
- 4.6 Reserved for Future Use
- 4.7 Negotiation
- 4.8 Award of Contract
- 4.9 Protest Procedures
- 4.10 Contract Documents

SECTION 5 PRICING SCHEDULE

SECTION 6 PROPOSER'S SUBMITTAL CHECKLIST

SECTION 7 GENERAL TERMS AND CONDITIONS

- 7.1 Publicity
- 7.2 Independent Contractor Status
- 7.3 Subcontractors
- 7.4 Insurance Requirements
- 7.5 Acceptance of Goods and Services
- 7.6 Warranties
- 7.7 Infringement of Patents and Copyrights
- 7.8 Taxes
- 7.9 Access by Individuals with Disabilities
- 7.10 Federal Funding
- 7.11 Time of Performance
- 7.12 Termination
- 7.13 Contract Amendments
- 7.14 Retention of Documents
- 7.15 Right to Audit
- 7.16 Confidentiality
- 7.17 Severability
- 7.18 Non-Waiver of Defaults
- 7.19 Assignment
- 7.20 Not Exclusive
- 7.21 Texas Public Information Act
- 7.22 Disclosure of Interested Parties
- 7.23 No Boycott
- 7.24 Trafficking of Persons
- 7.25 Registration of Sex Offenders
- 7.26 Indemnification
- 7.27 Governing Law
- 7.28 Dispute Resolution
- 7.29 Emergency Health and Safety Procedures
- 7.30 Force Majeure
- 7.31 Prohibited Bids and Contracts
- 7.32 Applicable Laws and Regulations
- 7.33 Invoice and Payment
- 7.34 FERPA
- 7.35 Property Rights
- 7.36 Public Information
- 7.37 Required Posting of Contracts on Website

SECTION 8 AFFIRMATIONS AND CONFLICT OF INTEREST DISCLOSURE

SECTION 9 SERVICE PROVIDER ACCESSIBILITY REQUIREMENTS

ATTCHMENT A – SAMPLE PURCHASE/SERVICE AGREEMENT

ATTCHMENT B – ILLINOIS PUBLIC HIGHER EDUCATION COOPERATIVE ADDITIONAL TERMS AND

CONDITIONS

ATTCHMENT C – UNIVERSITY OF NEW MEXICO ADDITIONAL TERMS AND CONDITIONS

SECTION 1
GENERAL INFORMATION

1.1 Introduction

University of North Texas System ("UNT") is seeking competitive responses to a Request for Proposal ("RFP") for *E-Commerce Software, NIGP Code 208-46*. This RFP provides sufficient information for interested parties to prepare and submit proposals for consideration by UNTS. Additional information may be made available by written request to the point of contact identified.

This RFP is being conducted in cooperation with the following organization:

Illinois Public Higher Education Cooperative



University of Illinois System



The University of New Mexico



Each participating organization will be represented on the selection committee and reserves the right to use all or part of any award resulting from this RFP

1.2 Primary Contact

Barry Sullenberger
barry.sullenberger@untsystem.edu
Procurement Office
University of North Texas System
1112 Dallas Drive, Suite 4000
Denton, Texas 76205

1.3 Event Information

1.3.1. Schedule of Events

UNTS intends to follow the timeline below for evaluating, negotiating, and issuing a contract:

Schedule of Events			
Event	Date	Time	Notes
Distribution of RFP	June 13, 2024	N/A	
Deadline for Submission of Written Questions	June 27, 2024	2:00 PM Central	Must be submitted electronically through Jaggaer
Deadline to Post Responses to Proposer Questions	July 3, 2024	2:00 PM Central	
Proposal Due Date	July 18, 2024	2:00 PM Central	
Tentative Award Recommendation	September 2024		

* All dates are tentative and subject to change.

1.3.2. Solicitation Conference

1.3.2.1. A Pre-proposal conference *will not* be conducted for this solicitation.

1.3.3. All Questions MUST be submitted through the Jaggaer electronic system. No emailed questions will be accepted.

1.4 Information about University of North Texas System and Participants

The University of North Texas System (UNTS) is a university system that is composed of the University of North Texas System Administration (UNTSA), the University of North Texas in Denton (UNT), the University of North Texas Health Science Center (UNTHSC) in Fort Worth, and the University of North Texas at Dallas (UNTDD). The UNTSA is based in downtown Dallas. The three independent universities of the University of North Texas System have combined enrollment of just over 42,000 students across five major teaching locations, including each main campus as well as Frisco and downtown Dallas. Proposals submitted in response to this RFP shall be for services provided to UNTS (inclusive of UNTSA, UNT, UNTHSC and/or UNTDD), as agreed to in writing by the parties.

Information about Illinois Public Higher Education Cooperative

The Illinois Public Higher Education Cooperative, "IPHEC" is a cooperative organization comprised of all thirteen Illinois public institutions of higher education. IPHEC members include University of Illinois Champaign-Urbana, University of Illinois Chicago, University of Illinois Springfield, Southern Illinois University Carbondale, Southern Illinois University Edwardsville, Southern Illinois University School of Medicine, Illinois State University, Chicago State University, Northeastern Illinois University, Governors State University, Northern Illinois University, Eastern Illinois University and Western Illinois University. Formed to advance the collective activities of the state's public institutions primarily in the cooperative or group purchasing arena. Additionally, IPHEC serves to provide a common and collaborative voice on a wide variety of issues impacting the state universities including legislation, administrative rules, administrative policy and collaborative interaction with the states ethical oversight. IPHEC currently provides over one hundred award opportunities available to the state's public higher education institutions, community colleges and the Illinois Math & Science Academy.

Information about the University of New Mexico

The University of New Mexico was founded in 1889 as New Mexico's flagship institution. The University of New Mexico serves over 40,000 students across five campuses and a Health Sciences Center with a teaching hospital (The University of New Mexico Hospital) and is also comprised of The University of New Mexico Medical Group. It is one of only a dozen Hispanic-Serving Institutions in the United States that also maintains a Research 1: Doctoral Universities with Very High Research Activity categorization from the Carnegie Commission on Higher Education. Looking to the future, UNM seeks to become a destination university, recognized and sought out globally by students and faculty for its cultural, academic, and research distinction. An intuitive teaching environment with a low barrier to entry for all online and F2F learners is a crucial component of that strategy.

Although it has the distinct advantage of being a highly diverse institution, UNM endeavors to more broadly reflect the diversity of its students, faculty, and staff. UNM seeks to continue to engage people of all identities, and from all backgrounds, cultures, and communities in all aspects of University life. From a teaching and learning perspective, this means providing easy and equitable access to all learners in the state and beyond, regardless of their geography, heritage, or circumstance. Moreover, as the University for New Mexico, UNM strives to promote collaborations between researchers, industry leaders, and community partners in order to further our cutting-edge research enterprise and to advance student learning and innovation. Through faculty leadership and academic technologies, UNM prepares students from all backgrounds as lifelong learners to meet their goals, excel personally and academically, achieve career advancement, and provide community leadership.

1.5 Summary of Scope of Goods or Services

UNTS, in cooperation with Illinois Public Higher Education Cooperative (IPHEC), hereby known as "Participants" is seeking qualified and responsible providers of e-commerce solutions that offer a marketplace of vendors for goods sourced through their platform.

A marketplace should consist of offerings from a variety of sellers with the platform providing a vehicle through which products are offered to UNTS and the Participants.

Providers who meet selection criteria under this RFP and are awarded contracts will have their platforms linked through "punch-out" technology to UNTS internal UNTS Marketplace e-commerce platform, or the various platform offered by the Participants.

In addition to specific qualifications and requirements listed later in this RFP, providers should offer an established, out-of-the-box business-to-business e-commerce marketplace platform that fits the following requirements:

- Is designed as a B2B marketplace rather than B2C
- An established and demonstrated methodology for showing prices are generally below retail prices
- Offers the ability to make payments through the platform or to a centralized accounts receivable function via credit card functionality
- Offers a wide variety of products in multiple commodity groups
- A focus on quick delivery with the majority of products being available to be delivered to UNTS campuses within 5 days
- A central point of contact for customer service, delivery, or account issues

The University, at its discretion, may award to multiple vendor if it is deemed advantageous to do so.

1.6 Term of Award

The initial term of the Contract resulting from this RFP shall be for **one (1) year**, with four (4) renewal options to extend in one (1) year increments. Options to extend are by mutual consent and in writing. However, UNTS reserves the right to modify the term of an award to provide the best value to UNTS.

1.7 UNTS' Right to Reject

This RFP does not commit UNTS to select a Proposer or to award a contract to any Proposer. UNTS reserves the right to accept or reject, in whole or in part, any proposal it receives pursuant to this RFP. Proposals which are qualified with conditional clauses or alterations or items not called for in the RFP, or irregularities of any kind,

are subject to disqualification by UNTS at its option. If UNTS receives fewer than three proposal responses, UNTS has the right to reissue this RFP in order to gain additional competitive proposals. UNTS may also evaluate proposals against any governmental agency or cooperative contract to determine best value.

1.8 Historically Underutilized Business (HUB) Firms

UNTS endeavors to promote full and equal opportunity for businesses to supply UNTS with goods or services that are necessary to support UNTS' educational mission. In this regard, UNTS commits to select proposers in accordance with (i) UNTS needs, (ii) UNTS resources, (iii) UNTS HUB goals (iv) guidelines established by the Texas legislature and Texas Procurement and Support Services ("TPASS"), and (v) UNTS Operating Policies and Procedures for contracting with HUBs. Proposers shall provide UNTS full access to documentation relating to the HUB program and any HUB Subcontracting Plan (HSP) if required by Paragraph 2.5. Failure to comply with any provision of the State of Texas or UNTS' HUB regulations may result in rejection of any proposal and/or immediate cancellation of any contract.

The proposer's ability to assist UNTS with meeting State of Texas HUB utilization goals is considered as part of best value criteria per TEC §51.9335.

1.9 UNT System Marketplace

The proposer will make reasonable effort to create a punch-out catalog in UNT System Marketplace if requested by University. Proposer will work with Jaggaer for the implementation of the catalog.

SECTION 2

PROPOSAL REQUIREMENTS AND PROCEDURES

2.1 Communication with Point of Contact

The UNTS specifically instructs all interested parties to restrict all contact and questions regarding this RFP to written communications forwarded to the UNTS Contact via the email listed in Paragraph 1.2

The UNTS Contact must receive all questions or concerns no later than the date and time listed in Paragraph 1.3.1. It is UNTS' intent to respond to all appropriate questions and concerns; however, UNTS reserves the right to decline to respond to any question or concern. Answers to questions will be posted via addendum to this RFP on UNTS Business Service Center Bid Opportunities web page located at: <https://www.untsystem.edu/bid-opportunities>

2.2 Communications with UNTS Personnel

Except as provided in this RFP (ex. designated Point of Contact) and as otherwise necessary for the conduct of existing UNTS business operations, Proposers are expressly and absolutely prohibited from engaging in communications with UNTS personnel who are involved in any manner in the drafting of the RFP, in the review or evaluation of the Proposals, in the selection of a Contractor, or negotiation or formalization of a Contract. If any Proposer engages in conduct or communications that UNTS determines is contrary to the prohibitions outlined in this section, UNTS may, at its sole discretion, disqualify the Proposer and remove the Proposal from consideration.

2.3 Proposal Requirements

- 2.3.1** The Proposal may not exceed twenty-five (25) pages. The page count does not include price sheets, catalogs, specification sheets and addendum deemed relevant by Proposer.
- 2.3.2** The Proposal must include a cover page, providing the Proposer's name, address, primary and secondary contact information; the RFP name; and RFP number.
- 2.3.3** The Proposal must include a table of contents, which should contain sufficient detail to facilitate easy reference to the sections of the Proposal.
- 2.3.4** All pages should be typed in 12-point font within margins consistent with 8 ½ x 11-inch paper and numbered sequentially.
- 2.3.5** The Proposal should be prepared simply and economically, providing a straightforward, concise description of the Proposer's ability to meet the requirements of this RFP. Emphasis should be on completeness, clarity of content, responsiveness to the requirements, and an understanding of UNTS' needs.
- 2.3.6** By submitting a Proposal, the Proposer certifies an understanding of this RFP and has full knowledge of the scope, nature, quality, and quantity of the work to be performed, the detailed requirements of the Goods or Services to be provided, and the conditions under which the Goods or Services are to be performed. The Proposer also understands that all costs relating to preparing and responding to this RFP will be the sole responsibility of the Proposer. If selected for award by UNTS, the Proposer will notify UNTS immediately of any material change in any matters about which the Proposer has made a statement or representation or provided information.
- 2.3.7** Proposers are cautioned to read the information contained in this RFP carefully and to submit a complete Proposal to all requirements and questions as directed.
- 2.3.8** The Proposal must include **all** elements per Section 5 – Proposal Checklist

2.4 Submittal Instructions for Proposals

2.4.1 Electronic Submittal

UNTS may accept electronic Proposal submission and is requesting Proposals electronically via the following website: <https://bids.scquest.com/apps/Router/PublicEvent?CustomerOrg=UNTS>

- In order to submit proposals electronically, Proposer must have a working, registered vendor username and password to login. If this is the first time Proposer has attempted to submit a response electronically, please register at:
<https://bids.scquest.com/apps/Router/PublicEvent?CustomerOrg=UNTS>
- Proposers are highly encouraged to ensure you have a working login in advance of the submission deadline.
- Proposer is responsible for ensuring it has the technical capability to submit its proposal via electronic submission.
- Browser requirements: Chrome
- **Proposer shall be solely responsible for ensuring timely submission of the Proposal.**
UNTS is not responsible for equipment or software failure, internet or website downtime, corrupt or unreadable data, or other technical issues that may cause delay or non-delivery of a Proposal of inaccessibility of the submitted data. **Proposers are highly encouraged to prepare and allow for sufficient time to familiarize themselves with the electronic submission requirements and to address any technical or data issues PRIOR to the Proposal due date and time.**

2.5 HUB Subcontracting Plan ("HSP")

In accordance with Texas Gov't Code §2161.252 and Texas Administrative Code §20.14, each state agency (including institutions of higher education) as defined by §2151.002 that considers entering into a contract with an expected value of \$100,000 or more shall, before agency solicits bids, proposals, offers, or other applicable expressions of interest, determine whether subcontracting opportunities are probable under the contract.

UNTS has determined that there are no subcontracting opportunities in the performance of the Scope of Work of this Solicitation. Since UNTS has determined there are no subcontracting opportunities, the Proposer is not required to submit an HSP with the Solicitation response. However, if the Proposer discovers opportunities to subcontract and the resulting Contract is anticipated to exceed \$100,000.00 over its entire life, including all renewals and/or extensions, the Proposer must submit a completed HSP at the time of the Proposal submission. The Proposer must include a completed HSP even if the Proposer intends to self-perform. The required supporting documentation (e.g. proof of Good Faith Effort) must be submitted with the HSP.

2.6 Right to Modify, Rescind, or Revoke the RFP

UNTS reserves the right to modify, revoke, or cancel this RFP in whole or in part at any time prior to the date on which UNTS executes a Contract with the selected Proposer(s).

2.7 Signature and Certification of Proposer

The Proposal must be signed and dated by a representative of the Proposer who is legally authorized to bind the Proposer to the terms and conditions contained in this RFP and who can ensure compliance with the submitted Proposal. Each Proposer submitting a Proposal certifies to both (a) the completeness and accuracy of the information provided in the Proposal and (b) the authority of the individual whose signature appears on the Affirmation and Conflict of Interest to bind the Proposer. Proposals submitted without the required signature will be disqualified.

2.8 Compliance with Applicable Laws, Regulations, Ordinances, UNTS System *Regents' Rules*, and UNTS Operating Policies and Procedures

By submitting a Proposal, the Proposer agrees to and shall comply with all applicable local, state, and federal laws and regulations, as well as with all applicable Operating Policies and Procedures of UNTS.

2.9 Compliance with RFP Requirements

By submitting a Proposal and by signing the Affirmation and Conflict of Interest, the Proposer agrees to be bound by the requirements set forth in this RFP, UNTS' General Terms and Conditions contained in the RFP, all of which will be incorporated into and be made a part of any Contract awarded by UNTS. If the Proposer takes exception to any of the terms or cannot agree to be bound by all terms, UNTS, at its sole discretion, may disqualify the Proposal from consideration. Refer to Attachment A.

2.10 Right of Rejection

A Proposal consisting of only alternate Goods or Services (i.e., a Proposal that offers Goods or Services different from those requested by this RFP and is not otherwise invited) may be considered non-responsive by UNTS and is subject to rejection. UNTS shall reject a Proposal if the financial Proposal was not arrived at independently without collusion, consultation, communication, or agreement as to any matter relating to such prices with any other potential Proposer. Regardless of the time of detection, UNTS shall consider any of the foregoing prohibited actions to be grounds for Proposal rejection or Contract termination and may result in debarment of the Contractor from future UNTS Solicitations.

2.11 Binding Effect of Proposal

Unless otherwise agreed in writing signed by the Senior Director for Strategic Sourcing, each Proposer agrees to and shall be bound by the information and documentation provided with the Proposal, including prices quoted for Goods or Services. Proposals are to be valid for UNTS acceptance for a minimum of one hundred and eighty (180) days from the submittal deadline date to allow time for evaluation, selection, negotiations, and any unforeseen delays. Proposals, if accepted, shall remain valid for the duration of the Contract.

2.12 Use and Disclosure of Information

Proposers acknowledge that UNTS is an agency of the State of Texas and is therefore required to comply with the [Texas Public Information Act Texas Government Code Chapter 552](#). If a Proposal includes proprietary data, trade secrets, or information the Proposer wishes to except from public disclosure, then the Proposer must specifically label such data, secrets, or information as follows: "PRIVILEGED AND CONFIDENTIAL – PROPRIETARY INFORMATION." To the extent permitted by law, information labeled by the Proposer as proprietary will be used by UNTS only for purposes related to or arising out of the (a) evaluation of Proposals, (b) selection of a Proposer or Proposers pursuant to the RFP process, and (c) Negotiation and execution of a Contract, if any, with the Proposer(s) selected.

If the Proposer marks the entire Proposal or substantive portions of the Proposal as confidential, UNTS in its sole discretion may declare the Proposal non-responsive and reject it.

By submitting a Proposal, the Proposer hereby grants a limited license to reproduce the Proposal in order to conduct an evaluation and to comply with any legal requirement including but not limited to the Texas Public Information Act and Texas Legislative Budget Board requirements.

UNTSS reserves the right to contact references or contact names listed in the Proposal and shall be free from any liability to Proposer for conducting such inquiry.

2.13 Group Purchase Authority

Texas law authorizes institutions of higher education (defined by [§61.003, Education Code](#)) to use the group purchasing procurement method (ref. [§51.9335, Education Code](#)). Other Texas institutions of higher education, local and county governments, independent school districts, and State of Texas agencies may also elect to enter into a contract with the successful Proposer under this RFP. Proposer should also note that UNTS may procure Goods or Services for itself or on behalf of any UNTS component institution. The Proposer should evaluate whether any Contract resulting from this RFP is suitable for the needs of UNTS and its component institutions (as defined in Paragraph 1.4 and including any institution(s) that joins UNTS during the term of the Contract). By submitting its Proposal in response to this RFP, Proposer should consider proposing pricing and other commercial terms that take into

account higher volumes and other expanded best value opportunities that could result from the eventual inclusion of UNTS, its other component institutions, and other institutions, governments, and State agencies in the Goods or Services requested in this RFP.

2.14 Reserved for Future Use

2.15 Withdrawal or Modification

No Proposal may be changed, amended, or modified after it has been submitted or filed in response to this Solicitation, except for obvious errors or as part of the Negotiation process which are approved in writing by the Senior Director for Strategic Sourcing. However, a Proposal may be withdrawn and resubmitted any time prior to the time set for receipt of Proposals. Modifications will be allowed in the electronic website until the deadline for Proposal submittals. No Proposal may be withdrawn after the submittal deadline without approval by UNTS, which shall be based on Proposer's submittal in writing of a reason acceptable to UNTS.

2.16 Risk of Loss, Damage, or Delay

Proposer acknowledges and agrees to release and hold harmless UNTS, its campus components, Board of Regents, officers, employees, agents, and personnel, from and against any and all claims, liability, damages, and costs, including court costs and attorneys' fees, arising out of or pursuant to a failure to successfully submit or deliver the Proposal to the Procurement Office at UNTS, as detailed in this RFP.

2.17 Digital Signature

The Proposer may opt to sign the document digitally. To be approved by UNTS, a signature software platform must: (1) be compliant with the [ESIGN Act of 2000](#) and the [Electronic Transaction Act](#) (UETA), (2) must utilize signatory accounts that authenticate users by password, and (3) produce a time stamp for the digital signature. The following three are specifically approved: Adobe Echosign, DocuSign, and Verisign.

(Intentionally Left Blank)

SECTION 3
PROPOSAL CONTENTS/DETAILS

3. Scope of Work

3.1. Objectives: UNTS is seeking an e-commerce B2B marketplace platform for NEW products. Please reply directly underneath each item below in Section 3 for ease of evaluation.

3.2. Desired Capabilities

- Secure Login
- Online catalog of items
- Access to online order history
- Mobile enabled site
- Payment methods – Purchase Order (“PO”) or credit card
- Standard reporting
- Freight selection
- Online sample request form
- Product images (high resolution) associated with each item

3.3. Technical and Infrastructure Requirements

- UNTS current internal e-commerce platform (referred internally as “UNTS Marketplace”) is Jaggaer and is currently integrated UNTS financial management system, Oracle. The proposer should demonstrate capabilities to support punch-out enablement with UNTS Marketplace, as well as other system integration capabilities for other environments.
- Provide evidence that the system is able to support multiple vendor catalogs, add suppliers, and whether the system contains its own supply base/content repository.
- Describe what operating systems are required and supported.
- Describe what browsers are supported (I.E., FireFox, Chrome, Safari, etc.)

3.4. Descriptive Data Element Management

- Describe your solution’s web content management support of including (but not limited to): adding and editing of descriptive metadata by content contributors, tagging functionality and/or descriptive fields, whether tags and category lists be used across all site content, and other demonstrated capabilities.

3.5. Product Configurations

- Describe your solution’s capability to provide new single products, products with options, collection or bundled products, kits, pre-order products, tax category management, and tax exempt orders.
- Provide a list of categories your platform supports (including, but not limited to):
 - o Office Supplies
 - o Classroom, School, Art Supplies and Materials
 - o Home Kitchen, Food and Grocery
 - o Books
 - o Sanitation and Janitorial supplies
 - o Maintenance, Repair, and Operation supplies
 - o IT peripherals
 - o Higher education scientific equipment and lab supplies
 - o Clothing
 - o Animal supplies, equipment, and food
 - o Audio Visual and Electronics
 - o Miscellaneous/Other Categories

3.6. Currencies

- Describe your solution’s capability to support multiple currency transactions. Also describe your solution’s support for international suppliers with whom currencies may not support USD.

3.7. Promotions Management

- Describe your solution’s capability for users to input promotional codes, including one-time use promo codes and one-per-customer promo codes.
- Describe several marketing campaigns regarding promotion codes that have been used and the effectiveness and results of that campaign.

3.8. Merchandising

- Describe your solution's capability to cross sell, bundle products, recommend products based on purchase history or items in cart, and collection groups.

3.9. Analytics/Reporting

- Describe your solution's out-of-the-box analytics/reporting dashboard and capabilities that are part of the platform.
- Describe how the reporting can be used to support supply chain management professionals from the buying organization.

3.10. Navigation

- Describe your solution's ability to create lists of pages based on directory, tag, or category that update automatically as new content is created, support for mega-menus, and navigation support for mobile devices.

3.11. Roles and Users

- Describe how users and user authentication are managed

3.12. Workflow and Governance

- Describe how the solution provides a full revision history of changes made and who performed them.
- Describe whether customers and their administrators may restrict products or commodities depending on organizational internal policies and procedures.
- Describe how administrative users are provided with the ability to set access levels for retailers, and view detailed reports.

3.13. Integration and Implementation

- Describe all integration platforms your system is compatible with, including analytics, third party applications, calendaring applications, etc.
- Describe how implementation services are delivered, and the responsibilities between the proposer and the customer during implementation. Any training, project management, user acceptance testing, and other services should be described (if applicable).

3.14. Order Management

- Describe account management capabilities on how user's lookup orders, review details, and process change orders.
- Describe how negotiated pricing and quotation systems for "Special Quoted Pricing" are reflected in supplier catalogs or in the special conditions of the order.
- Describe how this B2B platform, in contrast to a C2B platform, ensures pricing for the majority of products is below retail pricing. Describe how the buying organization can use spend analytics to audit cost savings.
- Describe how users track their orders from checkout to delivery.

3.15. Return Processing

- Describe the process to return orders and your company's policy on product returns.

3.16. Shopping Cart and Checkout Functionality

- Describe the features and functionality of shopping cart and checkout processing.

3.17. Shipping Options

- Describe whether fixed fee shipping calculations, calculated rate shipping, or other calculations are applied to each order transaction.
- Describe the integration support to your system for your logistics carrier (UPS, FedEx, USPS, etc.)
- Describe how the majority of products available for delivery ensure a delivery schedule of 5 days or less.

3.18. Service Level Agreements

- Describe your platform's uptime guarantee.
- Describe how updates are released, at what frequency, and what notifications are sent in advanced to users regarding updates.
- Describe what training and documentation offered around your system.
- Describe your technical support model, escalation procedures, time-zones, and forums for communication.

3.19. Overview of 3rd Party Resellers

- Quantity of reseller.
- Average fulfillment rate of resellers.
- Describe onboarding process including all requirements asked of paying sellers.
- Describe any special programs offered to develop or promote Historically Underutilized Businesses.
- Describe differences between 3rd party fulfillment terms vary from proposed self-fulfillment terms.

3.20. Central Receiving and Last Mile Distribution Fee

- Will be negotiated with the awarded supplier.

3.21. Miscellaneous

- Describe any significant task not listed in the Specifications/Scope of Work which are known to be necessary under the proposed agreement.
- UNTS or the buying organization may add to the Specifications/Scope of Work or make changes in the Specifications/Scope of Work for services of a similar nature to those specified in this Request for Proposal as mutually agreed to at a price mutually agreed upon. The change must be approved by the Procurement Officer and a contract amendment issued by the Purchasing office to change the contract.

3.22. Academic Initiatives and Other Incentives

The Purpose of the UNTS is to transform lives and create economic opportunity through education, where our caring and creative community empowers our students to thrive in a rapidly changing world. We also create solutions for a healthier and stronger community throughout the North Texas region and beyond.

UNTS' intent is to create business relationships that extend beyond the mere transactional and form true strategic partnerships with our suppliers to assist with meeting our stated purpose. Therefore, in this section of the Proposal, we are asking Proposers to use their creativity in offering ways how they might partner with us to reach our goals.

The following is a potential, but not exclusive list of possible ways the respondent may extend our relationship to be more strategic in nature to meets this criteria:

- Promotional Marketing
- Tiered Pricing
- Tiered or flat rebates
- HUB utilization
- Faculty or staff engagement/education
- Student Internships
- Employment of our graduates
- Granting "exclusive provider" or "preferred supplier" status
- Value Beyond Cost (terms important to the department/campus stakeholders)
- "...any other relevant factor that a private business entity would consider..."

Any response to this element of the request should be in strict adherence with State of Texas guidelines in regard to Conflict of Interest and Nepotism.

3.23. Proposer's Questionnaire

The Proposer recognizes that in selecting a Proposer, UNTS will rely in part on the answers provided in response to the Proposer's questionnaire.

- 3.23.1. Proposer must certify that, upon request by UNTS, the Proposer shall provide balance sheets or financial statements for the past two (2) fiscal years. UNTS may consider the Proposer's financial capacity to provide the requested Goods or Services.
- 3.23.2. Provide a detailed description of similar Services completed or Goods sold within the past five (5) years. Include a description of Services provided or Goods sold, budget and timeline performance, and key personnel involved.
- 3.23.3. Provide any details of all pending arbitration/mediation, litigation, or claims filed against the Proposer in the past five (5) years.

- 3.23.4. Is the Proposer (including any parent companies) currently for sale or involved in any transaction to acquire other business entities or to become acquired by another business entity? If yes, please explain the impact.
- 3.23.5. Is the Proposer (including any parent companies) currently in default on any financial instrument or contract? If yes, specify date(s), details, circumstances, and prospects for resolution.
- 3.23.6. Were any addenda published for this solicitation? If yes, list by number. (ex. Addendum 1, Addendum 2, and Addendum 3)
- 3.23.7. Is the Proposer unable to agree to any of the General Terms and Conditions, the RFP, or Addenda? If the Proposer takes exception to any of the above-mentioned documents, the Proposer must submit those exceptions as part of its Proposal. The Proposer's exceptions will be reviewed by UNTS and may result in disqualification of the Proposal if found in violation of any statutory requirements, UNTS Operating Policies and Procedures, or not in the best interest of UNTS. If Proposer's exceptions do not result in disqualification of the Proposal, then UNTS may consider Proposer's exceptions for incorporation into any resulting Contract.

3.24. Alternate Proposals

- 3.24.1. UNTS may consider alternate Proposals submitted by Proposer that expand or differ from these specifications. Proposers submitting alternate Proposals should (i) clearly identify any exceptions taken to the Specifications set forth in this RFP and (ii) include a detailed description of the alternative(s) proposed. Proposer may suggest additions to the specifications set forth in this RFP, and all such suggestions must be clearly defined. Alternate Proposals should be submitted as attachments to the Proposal. Alternate Proposals shall meet the same mandatory requirements and shall be in the same format as the Proposal's base format.

(Intentionally Left Blank)

SECTION 4

EVALUATION CRITERIA FOR AWARD

4.1 Evaluation Process

UNTS will utilize a Proposal Evaluation Team for the evaluation of this RFP. The Contract will be awarded based on the Proposal judged to be in the best value to UNTS, and the judgment in this regard shall be considered final.

Under §51.9335 of the Texas Education Code in determining what is the Best Value to an institution of higher education, UNTS may consider:

1. The purchase price;
2. The reputation of the vendor and of the vendor's goods or services;
3. The quality of the vendor's goods or services;
4. The extent to which the goods or services meet the institution's needs;
5. The vendor's past relationship with the institution;
6. The impact on the ability of the institution to comply with laws and rules relating to historically underutilized businesses and to the procurement of goods and services from persons with disabilities;
7. The total long-term cost to the institution of acquiring the vendor's goods or services;
8. Any other relevant factor that a private business entity would consider in selecting a vendor; and
9. The use of material in construction or repair to real property that is not proprietary to a single vendor unless the institution provides written justification in the request for bids for use of the unique material specified.

In addition to the best value criteria listed above, UNTS will consider Academic Initiatives and other Incentives (Paragraph 3.5)

4.2 Proposer's Acceptance of Evaluation Methodology

Submission of a Proposal indicates Proposer's acceptance of the evaluation method and Proposer's recognition that some subjective judgments must be made by UNTS during the scoring of evaluation criteria.

4.3 Evaluation Criteria

Each Proposal shall be evaluated on the ability to meet UNTS' requirements and to provide the Best Value to UNTS. The evaluation will be based on the following:

- Response to Specifications/Scope of Work
- Acknowledgment and acceptance of Section 6 Terms and Conditions
- Response Pricing Schedule
- Response to Proposer Qualifications
- Support of UNT HUB program initiatives
- Academic Initiatives

4.4 Consideration of Additional Information

Consideration may also be given to any additional written information and comments that may serve to clarify the Proposal information to UNTS.

4.5 Oral Presentations and Interviews

Upon completion of the initial review and evaluation of the Proposals submitted, selected Proposers may be invited to participate in oral presentations. Oral presentations and interviews are an option of the Proposal Evaluation Team and may or may not be conducted; therefore, Proposals must be complete when submitted.

4.6 Reserved for Future Use

4.7 Negotiation

After opening, an Award may be made on the basis of the Proposals initially submitted, without discussion, clarification, or modification, or on the basis of Negotiation with any of the Proposers or, at UNTS' sole option and discretion, UNTS may discuss or negotiate all elements of the Proposal with selected Proposers representing a competitive range. For purposes of Negotiation, a competitive range of acceptable or potentially acceptable Proposals may be established comprising the highest rated Proposals based on the evaluation criteria.

4.8 Reserved for Future Use

4.9 Protest Procedures

Any actual or prospective Proposer or Contractor who believes he or she has been aggrieved in connection with the Solicitation, Evaluation, or Award of a Contract may formally protest to the Chief Procurement Officer.

4.10 Contract Documents

The Contract mutually agreed upon by the parties shall consist of a written Purchase or Service Agreement (as applicable). Portions of the Proposal may be added as exhibits to the Contract as appropriate.

(Intentionally Left Blank)

SECTION 5

PRICING SCHEDULE

UNTS expectation is that there are no costs to implement or access the proposed platform, which is inclusive of, but not limited implementation, integration, licensing, maintenance, travel, etc. However, if a Proposer requires a fee for any of its services offered under this RFP, Proposer shall submit a detailed cost proposal to include all aspects of providing the scope of work associated with this Request for Proposal. If pricing is provided, provide a detailed explanation on your pricing calculation and approach; this will be necessary for UNTS to understand how your pricing was established. Ensure that your strategy, metrics, assumptions, and estimates are clearly defined.

Any additional costs, fees, and expenses must be detailed in the proposer's proposal. Any additional expenses, not explicitly stated, will not be honored by UNTS unless negotiated and agreed upon prior to the start of additional work.

If UNTS agrees to reimburse vendor for any travel expenses, all reimbursable travel expenses must be authorized in writing by UNTS in advance of the planned travel and must be consistent with UNTS Travel Policy. If UNTS agrees to reimburse vendor for any expenses, vendor will submit all receipts and any required backup documentation to UNTS within 60 days after the applicable expenses were incurred. UNTS will not be required to reimburse Licensor for any expenses, invoices, or receipts for expenses received after that time. Proposer must acknowledge and accept this provision.

Central Receiving and Last Mile Distribution Fee. Negotiated with a awarded supplier.

The Fee will be calculated based on all sales transacted. The Supplier will submit the Fee, along with quarterly reports documenting all sales, to the University within 30 days following the end of each calendar quarter. Each quarterly report shall include as a minimum, all purchased goods, price paid, and quantity, by individual purchasing agency, for all sales within the calendar quarter just ended.

Part of the pricing schedule should include the annual cost to sellers on the platform.

SECTION 6
PROPOSER'S SUBMITTAL CHECKLIST

The Proposal must contain all the following components *in the following order*:

- Cover Sheet
 - Proposer's Name
 - Address
 - RFP Name
 - RFP Number
 - Primary and Secondary Contact Information for this RFP including names, titles, email addresses, and telephone numbers)
- Table of Contents containing sufficient detail to facilitate easy reference to the sections of the Proposal.
- Background of the Proposer
- Proposer's response to the Scope of Work
- Proposer's responses to the Proposers Questionnaire (Section 3.22)
- Schedule of costs and fees
- Evidence of insurability and bonding capacity (if applicable)
- Resume for each key personnel assigned to the resulting Contract
- Documentation supporting Proposer's qualifications including applicable licensing, professional certifications, HUB certification, etc.
- Provide three (3) relevant, professional references (key contact names, titles, email, and telephone numbers) that have direct knowledge of your ability to provide Goods or Services outlined in this RFP
- HSP (if required per Paragraph 2.5)
- Signed Affirmation and Conflict of Interest Disclosure. (Section 8)
- Proposal must comply with Paragraph 2.3 – Proposal Requirements

SECTION 7

GENERAL TERMS AND CONDITIONS

These General Terms and Conditions are substantially similar to those contained in any resulting Contract arising out of this RFP.

7.1 Publicity

Contractor agrees that it will not publicize the Contract or disclose, confirm, or deny any details thereof to third parties and will not use UNTS' name or protected marks without the prior express written approval of UNTS.

7.2 Independent Contractor Status(Texas Only)

Contractor shall, at all times, act as an independent contractor and not as a partner, employee, or agent of University. Contractor shall not act or hold himself out to third parties as a partner, employee, or agent of University in the provision of the Services. University shall not have or exercise such control over the manner in which the Services are provided as would jeopardize the status of Contractor as an independent contractor. University will not withhold federal or state income tax or Social Security tax on behalf of Contractor. In addition, Contractor shall have no claim under this Agreement or otherwise against University for vacation pay, sick leave, unemployment insurance, worker's compensation, retirement benefits, disability benefits, or employee benefits of any kind. Contractor shall have the exclusive responsibility for the payment of all such taxes and arrangements for insurance coverage and shall discharge such responsibility fully. In the event the Internal Revenue Service or any other governmental agency should question or challenge the independent contractor status of Contractor, the parties hereto mutually agree that both Contractor and University shall have the right to participate in any discussion or negotiation occurring with such agency or agencies, regardless of by whom such discussion or negotiation is initiated.

7.3 Subcontractors

Contractors who subcontract all or a portion of the Scope of Work must have identified all proposed Subcontractors to UNTS in their submitted Proposals. Contractor will not delegate any of its duties or responsibilities under the Contract to any Subcontractor, except as expressly provided for in the Contract documents. Subcontractors providing Goods or Services under the Contract must meet the same requirements and level of experience required of the Contractor. The utilization of any Subcontractor for providing Goods or Services under the Contract will not relieve the Contractor of the responsibility for ensuring the requested Goods or Services are provided. All Subcontractors are subject to the Affirmation and Conflict of Information acknowledgements and disclosures as set forth in the RFP.

7.4 Insurance Requirements

If this Agreement requires the presence on the University's premises of Contractor's employees, agents, suppliers or permitted subcontractors (if any), Contractor agrees to maintain and to cause its agents, suppliers and permitted subcontractors (if any) to maintain the following insurance coverages for at least the specified limits:

- (a) Workers' Compensation: Statutory Limits
- (b) Employer's Liability \$1,000,000 per accident and employee
- (c) Commercial General Liability (including contractual liability): \$1,000,000 per occurrence, \$2,000,000 aggregate
- (d) Product/Completed Ops: \$1,000,000 aggregate
- (e) Auto Liability: \$1,000,000 combined single limit

All policies (except Workers' Compensation) shall name the University as an Additional Insured. All policies must be written on a primary basis; non-contributory with any other insurance coverage and/or self- insurance carried by the University. A Waiver of Subrogation Clause in favor of the University and thirty (30) day notice of cancellation is required on all policies. Certificates of insurance verifying the foregoing requirements shall be provided to the University prior to commencement of any services under this contract.

7.5 Acceptance of Goods and Services

All goods shall be received subject to the University's right of inspection and rejection. Defective goods or goods not in accordance with the University's specifications will be held for Contractor's instruction at Contractor's risk and, if Contractor so directs, will be returned at Contractor's expense. If inspection discloses that part of the goods received are not in accordance with the University's specifications, the University shall have the right to cancel any unshipped portion. Payment for goods prior to inspection shall not constitute acceptance thereof and is without prejudice to any and all claims that the University may have against Contractor.

7.6 Warranties

The Contractor warrants and implies that Goods delivered to UNTS under the Contract are merchantable and fit for use for the particular purpose set forth in the Contract. The Contractor warrants that Services furnished under the Contract will, at the time of acceptance, be free from defects in workmanship and conform to the requirements of the Contract. UNTS may provide the Contractor with notice of any defect or nonconformance on or before the time period set forth in the Contract. The Contractor will correct or re-perform, at no cost to UNTS, any Service that does not conform to the requirements of the Contract.

7.7 Infringement of Patents and Copyrights

Contractor agrees that all writings or other materials produced by Contractor, its employees or agents relating to the work under this contract shall be deemed "works made for hire" as that term is defined in the U.S. Copyright Act, that all rights thereto shall be owned by the University, and that Contractor shall not assert any claim thereto. In the event works are not considered "works made for hire" as that term is defined in the U.S. Copyright Act, the Contractor assigns any and all intellectual property rights, including but not limited to copyrights to any such works, and Vendor agrees to execute any necessary documentation to effect this assignment.

7.8 Taxes

7.8.1 UNTS, as an agency of the State of Texas, qualifies for exemption from state and local sales and use taxes pursuant to the provisions of the Texas Limited Sales, Excise, and Use Tax Act in accordance with §151.309, Texas Tax Code, and Title 34 Texas Administrative Code §3.322. The Contractor may claim exemption from payment of applicable state taxes by complying with such procedures as may be prescribed by the State Comptroller of Public Accounts.

7.8.2 The Contractor shall collect and pay all taxes imposed upon the sale of items included in the Contract, as required by federal, state or local law. The Contractor shall be responsible for and pay all social security, unemployment insurance, old age retirement, and other federal and state taxes that are measured by the wages, salaries, or other remuneration paid to persons employed by the Contractor.

7.9 Access by Individuals with Disabilities

Contractor will address all applicable technical standards (1 TAC 206, and I TAC 213) by completing a Voluntary Product Accessibility Template ("VPAT") attesting to any electronic and information resource's ("EIR") accessible features and capabilities or provide a similarly formatted document as the VPAT attesting to the EIR's accessible features and capabilities. UNTS reserves the right to perform testing on the Contractor's deliverables to ensure the accuracy of their VPAT response regarding conformance with the 1TAC 206/1TAC 213 technical standards.

7.10 Federal Funding

The Contract may be funded wholly or partially with federal funds. The Proposer will comply with all applicable provisions of federal law. UNTS utilizes 2 CFR 200 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards and the U.S. General Services Administration for all federal guidelines.

7.11 Time of Performance

6.11.1 Time is of the essence in providing Goods or Services under a Contract. Contractor agrees to perform all obligations and provide Goods or Services on the schedules set forth in this RFP or as agreed upon in written Contract. UNTS will have no obligation to accept late performance by the

Contractor.

- 7.11.2 In the event of default by Contractor in the performance of any obligation hereunder, including, but not limited to, time of delivery and/or completion, or in the event it becomes apparent that delivery or completion cannot be accomplished within the time specified, the University may, in addition to its other rights or remedies, cancel this Agreement without penalty and/or liability, except for goods previously received and accepted, charging Contractor for losses and damages sustained by reason of such delay or failure when not caused by an event of force majeure.

7.12 Termination

University may terminate this Agreement at any time upon 30 days prior notice. Either party has the right to terminate this Agreement if the other party is in default of any obligation hereunder. Contractor shall be entitled to compensation for services rendered through the effective date of termination.

7.13 Contract Amendments

No Amendment to any awarded Contract shall become valid unless agreed to by UNTS in writing and signed by both parties. All correspondence regarding Amendments to a Contract must be forwarded to the UNTS Procurement Services Department for prior review and approval. Only the Chief Procurement Officer or his or her designee will be authorized to process changes or Amendments. All Amendments must be signed by the same person who signed the original Contract, their successor, or a person with equivalent signatory authority.

7.14 Retention of Documents

The Contractor will maintain records generated pursuant to the Contract for the full term of the Contract plus a period of at least two (2) years after expiration or termination of the Contract.

7.15 Right to Audit

Pursuant to Section 2262.154, Texas Government Code, the state auditor may conduct an audit or investigation of any entity receiving funds from the state directly under the contract or indirectly through a subcontract under the contract. Acceptance of funds directly under the contract or indirectly through a subcontract under the contract acts as acceptance of the authority of the state auditor, under the direction of the legislative audit committee, to conduct an audit or investigation in connection with those funds. Under the direction of the legislative audit committee, an entity that is the subject of an audit or investigation by the state auditor must provide the state auditor with access to any information the state auditor considers relevant to the investigation or audit.

7.16 Confidentiality

Contractor agrees that Contractor, its officers, employees and agents will not disclose any University information, data, or other materials relating to the services performed under this Agreement without the express permission of an authorized University officer. Such obligations shall not, however, extend to any materials which were in the possession of Contractor prior to this Agreement, are generally available to the public by publication or hereafter become generally available to the public by publication or otherwise through no action of Contractor, or are required to be disclosed by law.

7.17 Severability

The provisions of this Agreement are separate and divisible, and if any court shall determine any provision of this Agreement is void and/or unenforceable, the remaining provision or provisions shall remain.

7.18 Non-Waiver of Defaults

No failure by either party to insist upon the strict performance of any covenant, agreement, term, or condition of this Agreement, or to exercise a right or remedy shall constitute a waiver. No waiver of any breach shall affect or alter this Agreement, but each and every covenant, condition, agreement, and term of this Agreement shall continue in full force and effect with respect to any other existing or subsequent breach.

7.19 Assignment

Contractor may not assign, transfer, or subcontract this Agreement or any rights or obligations hereunder without the University's written consent. Any purported assignment, transfer or subcontract shall be void and ineffective.

7.20 Not Exclusive

Contractor acknowledges and agrees that the Contract with UNTS is non-exclusive and UNTS has the right to engage with other contractors for similar or identical scopes of work, and to purchase similar or identical Services from other contractors. Any term or provision in the Contractor Terms indicating the Contract is exclusive is expressly rejected and is null and void.

7.21 Texas Public Information Act

University shall release information to the extent required by the Texas Public Information Act and other applicable law. If requested, Contractor shall make public information available to University in an electronic format.

7.22 Disclosure of Interested Parties

As applicable and pursuant to Texas Government Code §2252.908, the Contractor must complete online Form 1295 for certification and filing with the Texas Ethics Commission no later than thirty (30) days after the effective date of the Contract.

7.23 No Boycott

If the Agreement is subject to Texas Gov't Code Section 2271.002, Contractor hereby represents, verifies, and warrants that it does not boycott Israel and will not boycott Israel during the term of the Agreement. If the Agreement is subject to Texas Gov't Code Section 2274.002, Contractor hereby represents, verifies, and warrants that it does not have a practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association and will not discriminate against a firearm entity or firearm trade association during the term of the Agreement. If the Agreement is subject to Texas Gov't Code Section 2274.002, Contractor hereby represents, verifies, and warrants that it does not boycott energy companies and will not boycott energy companies during the term of the Agreement.

7.24 Trafficking of Persons.

Under §2155.0061, Texas Government Code, the Contractor certifies that the individual or business entity named in the bid or Contract is not ineligible to receive the specified Contract and acknowledges that the Contract may be terminated and payment withheld if this certification is inaccurate.

7.25 Registration of Sex Offenders

All sex offenders required to register with local law enforcement authorities under §62.151 of the Texas Code Of Criminal Procedure who intend to provide Services on any campus of UNTS for a consecutive period exceeding fourteen (14) days or for an aggregate period exceeding thirty (30) days in a calendar year are required to register with UNTS within seven (7) days of beginning work on any campus of UNTS. In addition, such sex offenders are required to notify UNTS within seven (7) days of terminating Services on any campus. Therefore, if employees or agents of Contractors and Subcontractors will be performing Services on any UNTS campus, it is the Contractor's responsibility to comply with this requirement.

7.26 Indemnification

Contractor agrees to indemnify and hold harmless the University, its Regents, employees, and agents from any claim, damage, liability, injury, expense or loss (including attorney's fees) arising out of Contractor's performance, direct or indirect, under this Agreement. Indemnification shall survive termination. In addition, Contractor warrants the material purchased hereunder does not infringe any letters patent granted by the United States and Contractor shall defend, indemnify and hold harmless the University, its Regents, employees and agents from and against all claims arising from infringement or

alleged infringement of any patent, copyright, trademark or other intellectual property rights of a third party arising out of, in connection with or resulting from this Agreement or the goods and/or services provided under this Agreement.

7.27 Governing Law and Venue

This Agreement shall be construed and enforced under and in accordance with the laws of the State of Texas, and venue for any suit filed against University shall be subject to the mandatory venue statute set forth in § 105.151 of the Texas Education Code.

7.28 Dispute Resolution

Chapter 2260 of the Texas Gov't Code establishes a dispute resolution process for contracts involving goods, services, and certain types of projects. To the extent that Chapter 2260, Texas Gov't Code, is applicable to this Agreement and is not preempted by other applicable law, the dispute resolution process provided for in Chapter 2260 and the related rules adopted by the Texas Attorney General pursuant to Chapter 2260, shall be used by the parties to attempt to resolve any claim for breach of contract against University that cannot be resolved in the ordinary course of business.

7.29 Emergency Health and Safety Procedures.

In the event of pandemic, epidemic, viral outbreak, health crisis, or other emergency ("Emergency"), UNTS may, at its sole discretion, implement new or modified health and safety procedures in order to protect the health and safety of the UNTS community. In the event of Emergency, Contractor agrees to adhere to all such procedures and related directives from UNTS, including the COVID-19 Emergency Health and Safety Procedures, when entering onto and performing services on UNTS' campus.

7.30 Force Majeure

Neither party shall be liable for delay in the performance of its obligations and responsibilities due to causes beyond its control, such as, but not limited to, war, embargo, national emergency, insurrection or riots, pandemic or epidemic, acts of the public enemy, fire, flood, or other natural disaster, provided that said party has taken reasonable measures to notify the other, in writing, of the delay. Failure of subcontractors and the inability to obtain materials shall not be considered as an excusable delay. If due to such cause, Contractor should be unable to meet all of its delivery commitments for items ordered hereunder as they become due, Contractor shall not discriminate against the University or in favor of any other customer in making deliveries of such items. However, if the University believes that the delay or anticipated delay in Contractor's deliveries may impair its ability to meet its production schedules or may otherwise interfere with its operation, the University may, at its option and without liability to Contractor, cancel outstanding deliveries hereunder wholly or in part.

7.31 Prohibited Bids and Contracts.

Contractor acknowledges that in accordance with Texas Government Code §2155.004(a), UNTS may not accept a bid or award a contract that includes proposed financial participation by a person who received compensation for participation in the preparation of the specifications or request for proposals on which the bid or contract is based.

7.32 Applicable Laws and Regulations

Contractor's performance under the Contract. Contractor also agrees that pursuant to Texas Education Code §51.9335(h), in any Contract for the acquisition of Goods or Services to which UNTS is a party, any provision required by applicable law to be included in the Contract is considered to be part of the Contract whether or not the provision appears on the face of the Contract or if the Contract contains any provision to the contrary.

7.33 Invoicing and Payment

7.33.1 Contractor(s) shall submit invoices by email to UNTS Accounts Payable at Invoices@UNTSsystem.edu.

7.33.2 Invoices will be paid NET Thirty (30) days in compliance with Texas laws. All invoices must reference a valid UNTS Purchase Order or the invoice will be returned as non-compliant. No

- commitment for Goods or Services shall be placed without a valid UNTS Purchase Order.
- 7.33.3 Contractor(s) may submit a Proposal for a prompt payment discount.
- 7.33.4 UNTS only processes electronic payment. Awarded vendor must agree to receive payment in one of the following forms chosen by the Proposer:
- 7.33.4.1 Automated Clearing House ("ACH") transaction
- 7.33.4.2 Single Use Account ("SUA") card (JP Morgan)
- 7.33.4.3 Purchasing Credit Card
- 7.33.5 In the event UNTS is making payment on funds appropriated by the State of Texas, payment may be made NET thirty (30) as required by law. UNTS will submit an electronic check remittance to the email address on record for all ACH and SUA payments.

7.34 FERPA

If Contractor has access to students' educational records, Contractor shall limit its employees' access to the records to those persons for whom access is essential to the performance of the Services. Contractor shall, at all times and in all respects, comply with the terms of the Family Educational Rights and Privacy Act of 1974, as amended.

7.35 Property Rights

University shall, at all times, retain ownership in and the rights to any creative works, research data, reports, designs, recordings, graphical representations, or works of similar nature that may be produced in connection with this Agreement or the Services. Contractor agrees that such works are "works for hire" and assigns all of Contractor's right, title, and interest to University.

7.36 Public Information

University shall release information to the extent required by the Texas Public Information Act and other applicable law. If requested, Contractor shall make public information available to University in an electronic format.

7.37 Required Posting of Contracts on Website

Contractor acknowledges and agrees that University is required by Section 2261.253 of the Texas Government Code to post each contract it enters into for the purchase of goods or services from a private vendor on its Internet website, including any terms and conditions otherwise marked confidential and/or proprietary.

SECTION 8
AFFIRMATION AND CONFLICT OF INTEREST DISCLOSURE

Signing this Proposal with a false statement shall void the submitted Proposal or any resulting Contracts, and the Proposer may be reported to the Texas Comptroller for Public Accounts for disbarment. Accordingly, Proposer certifies that to the best of its knowledge, all Responses are true, correct, and complete. By signature hereon affixed, the Proposer hereby certifies to the following:

- 8.1** If Contractor is a taxable entity as defined by [Chapter 171, Texas Tax Code](#) ("Chapter 171"), then Contractor certifies that it is not delinquent in the payment of any taxes due under Chapter 171, is exempt from the payment of those taxes, or is an out-of-state taxable entity that is not subject to those taxes.
- 8.2** Pursuant to [Texas Family Code §231.006](#), Contractor certifies it is not ineligible to receive the award of the Contract or payments under the Contract and acknowledges that the Contract may be terminated and payment may be withheld if this certification is inaccurate.
- 8.3** **Reserved for Future Use**
- 8.4** The Proposer has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, compensation, gift, loan, gratuity, special discount, trip, favor, or service to any officer or employee of UNTS in connection with the submitted Proposal or resulting Contract.
- 8.5** The Proposer has not received compensation for participation in the preparation of the Specifications for this RFP.
- 8.6** Neither the Proposer nor the firm, corporation, partnership, or institution represented by the Proposer, or anyone acting for such firm, corporation, or institution has violated the antitrust laws of this State, codified in [§15.01, et seq., Texas Business and Commerce Code](#), or the Federal Antitrust Laws, nor communicated directly or indirectly its Proposal to any competitor or any other person engaged in such line of business.
- 8.7** The Proposer and any principals of the Proposer are not presently debarred, suspended, proposed for debarment, or declared ineligible for the award of Contracts by any federal agency, and have not within a three (3) year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a federal, state or local government Contract or subcontract; violation of federal or state antitrust statutes relating to the submission of offers; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, or receiving stolen property; and are not presently indicted for, or otherwise criminally or civilly charged by a government entity with commission of any of these offenses.
- 8.8** It's understanding that under [§2155.006\(b\) of the Texas Government Code](#), UNTS may not accept a Proposal or award a Contract, including a Contract for which purchasing authority is delegated, that includes a proposed financial participation by a person who, during the five (5) year period preceding the date of the Proposal or award, has been: (i) convicted of violating a federal law in connection with a Contract awarded by the federal government for relief, recovery, or reconstruction efforts as a result of Hurricane Rita, as defined by [§39.459, Utilities Code](#), Hurricane Katrina, or any other disaster occurring after September 24, 2005; or (ii) assessed a penalty in a federal civil or administrative enforcement action in connection with a Contract awarded by the federal government for relief, recovery or reconstruction efforts as a result of Hurricane Rita, as defined [§39.459, Utilities Code](#), Hurricane Katrina, or any other disaster occurring after September 24, 2005.
- 8.9** Proposer agrees to comply with [Texas Government Code §2155.4441](#), pertaining to service Contract use of products produced in the State of Texas when such products and materials are available at a price and delivery time comparable to products and materials produced outside of Texas.
- 8.10** To the extent this RFP relates to a project as defined [Texas Government Code §2252.201\(5\)](#) (a project to construct, remodel, or alter a building, structure, or infrastructure; to supply material for such a project; or to finance, refinance, or provide funds for such a project), and no exemption in [Texas Government Code §2252.203](#) applies, any iron or steel product produced through a manufacturing process and used in the project that is the subject of this RFP must be produced in the United States as defined in [Texas Government Code §2252.201\(4\)](#).
- 8.11** Proposer is in compliance with [§669.003 of the Texas Government Code](#), relating to contracting with executive head of a State agency. If [§669.003 of the Texas Government Code](#) applies, Proposer will complete the

following information in order for the Proposal to be evaluated:

Name of Former Executive: _____

Name of State Agency: _____

Date of Separation from State Agency: _____

Position with Proposer: _____

Date of Employment with Proposer: _____

- 8.12** The Proposal includes the name and Social Security Number of each person maintaining an ownership interest of twenty-five percent (25%) or more of the business entity submitting the Proposal. Contractors that have pre-registered this information on the Texas Comptroller's Centralized Master Bidders' List will be deemed to have satisfied this requirement.

NAME	SSN
_____	_____
_____	_____
_____	_____
_____	_____

- 8.13** Any resulting Contract is not prohibited under [Texas Government Code §2261.252\(b\)](#) and Proposer agrees that if Proposer's certification is or becomes untrue, the Contract is void, and the Proposer will not seek and waives its right to seek any legal or equitable remedy for past or future performance under the Contract, including damages, whether under breach of contract, unjust enrichment, or any other legal theory; specific performance; and injunctive relief.

8.14 Conflicts of Interest

- 8.14.1** No relationship, whether by blood, marriage, business association, capital funding Contract or by any other such kinship or connection to the second degree of consanguinity exists between any owner of the Proposer that is a sole proprietorship, the officers or directors of the Proposer that is a corporation, the partners of any Proposer that is a partnership, the joint ventures of any Proposer that is a joint venture, or the members or managers of any Proposer that is a limited liability company, on one hand, and an officer or employee of UNTS, on the other hand.

- 8.14.2** The Proposer, and any executives, managers, or employees of the Proposer have not been an employee of UNTS within the immediate twenty-four (24) months prior to the submittal deadline. If any previous employee of UNTS is employed by the Proposer, that information shall be submitted in the Proposal response.

- 8.14.3** No officer or employee of Proposer is in any dual employment positions with UNTS that would result in a conflict of interest or conflict of commitment in relation to the position at UNTS. If such circumstance arises, the officer or employee must remove himself or herself from the Procurement process and disclose the relationship to his or her direct supervisor. The supervisor is responsible for reviewing all Procurements of Goods and Services for any potential conflict of interest. As necessary, the supervisor shall consult with the UNTS Chief Procurement Officer. It is agreed that a UNTS department may not hire a Proposer to provide Goods or Services if a current UNTS officer or employee of such department is also employed by such Proposer; a current officer or employee of such department has a direct or indirect ownership interest in such Proposer; or the hiring of such Proposer would result in the furtherance of any private interest or gain for a current officer or employee of such UNTS department. If it is decided by UNTS that a dual employee may provide Goods or Services to UNTS, if classified as a sole proprietorship or an individual, payment to said employee will be made through the Payroll Services department as additional compensation.

- 8.14.4** Proposer will make all disclosures required under [Texas Government Code §2252.908](#) upon award of a Contract that has a value of at least \$1 million.

8.15 Conflict of Interest Affirmation:

By signing and submitting the Proposal, the Proposer confirms that it acknowledges compliance and has provided all relevant information required below.

- ☐ The Proposer represents and warrants that its provision of Goods or Services or other performance under the Contract will not constitute an actual or potential Conflict of Interest and represent and warrant that it will not reasonably create even the appearance of impropriety.
- ☐ Disclose any known current or former employees who are current or former employees of the Institution.

Former Employee Name

UNTS Department

- ☐ Disclose any actual or proposed personnel who are, or are related to, current or former employees of the Institution.

Actual or Proposed Personnel

Related Party

- ☐ The Proposer represents and warrants that it has not given and will not give, at any time hereafter, any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant or employee or representative of the Institution in connection with the Solicitation or any resulting Contract.
- ☐ Neither the Proposer nor the Proposer's principals (including, but not limited to, an owner, proprietor, sole or majority shareholder, director, president, or managing partner) are debarred, suspended, or otherwise excluded from doing business with UNTS. UNTS may also verify that an entity or principals are not debarred, suspended or otherwise excluded to confirm that no Contracts are awarded, extended or renewed.

Proposer Information and Signature

UNTS will not enter into a Contract that requires Board of Regents' approval prior to execution.

All disclosures by Proposer will be subject to administrative review and approval before UNTS enters into a Contract with Proposer. Any false statements or violations of the conflict of interest policy discovered after execution of a Contract may result in immediate cancellation of the Contract in addition to a potential debarment of the Contractor from doing business with the State of Texas.

Proposer certifies that the individual signing this Proposal Response and the documents made a part of this Response is authorized to sign such documents on behalf of Proposer and to bind Proposer under any Contract that may result from the submission of a Proposal.

The Proposer may opt to sign the document digitally. To be approved by UNTS, a signature software platform must: (1) be compliant with the [ESIGN Act of 2000](#) and the [Electronic Transaction Act](#) (UETA), (2) must utilize signatory accounts that authenticate users by password, and (3) produce a time stamp for the digital signature. The following three are specifically approved: Adobe Echosign, Docusign, and Verisign.

Payee Identification Number (PIN): _____

Sole Proprietor should also enter social security No.: _____

Contractor: _____

Name (Typed): _____

Title: _____

Street: _____

City/State/Zip: _____

Telephone No.: _____

Fax No.: _____

E-mail: _____

Signature: _____

Other Preferences as defined in [34 TAC §20.38](#) (check any that are applicable)

- ☐ Supplies, materials, equipment, or services produced in TX/ offered by TX bidders
- ☐ Agricultural products produced or grown in TX
- ☐ Agricultural products and services offered by TX bidders
- ☐ USA produced supplies, materials, or equipment
- ☐ Products of persons with mental or physical disabilities
- ☐ Products made of recycled, remanufactured, or environmentally sensitive materials including recycled steel
- ☐ Energy efficient products
- ☐ Rubberized asphalt paving material
- ☐ Recycled motor oil and lubricants
- ☐ Products produced at facilities located on formerly contaminated property
- ☐ Products and services from economically depressed or blighted areas

THIS SHEET MUST BE COMPLETED, SIGNED, AND RETURNED WITH PROPOSER'S PROPOSAL. FAILURE TO SIGN AND RETURN THIS SHEET WILL RESULT IN THE REJECTION OF YOUR PROPOSAL.

SECTION 9

SERVICE PROVIDER ACCESSIBILITY REQUIREMENTS

Cybersecurity Training. If Service Provider has access to a University computer system or database, Service Provider shall complete cybersecurity training and verify completion of the training program to University in accordance with Texas Gov't Code Section 2054.5192.

Cloud Computing State Risk and Authorization Management Program. If Service Provider provides cloud computing services to University, as that term is defined in Texas Gov't Code Section 2157.007, Service Provider represents and warrants that it complies with the requirements of the state risk and authorization management program, and Service Provider agrees that throughout the term of the Agreement it shall maintain its certifications and comply with the program requirements in accordance with Texas Gov't Code Section 2054.0593(d)-(f).

Data Management and Security Controls. Service Provider agrees to safeguard University data according to all commercially reasonable administrative, physical, and technical standards, continually monitor its operations, and take any action necessary to assure University data is safeguarded in accordance with the terms of this Agreement. Service Provider further agrees to comply with the controls established in the University's Information Security Handbook, Sections 15.3-15.5. Vendor Relationships to ensure the confidentiality, integrity, and availability of the information or information processing provided, including providing evidence that information/data stored is recoverable and contingency plans are in place. In the event of a data breach due to Service Provider's breach of security obligations or other event requiring notification under applicable law, Service Provider agrees to comply with all notification requirement, and to indemnify and hold harmless and defend University against any claims or damages arising out of any breach of Service Provider's security obligations under this Agreement.

Accessibility. In accordance with Texas Gov't Code Chapter 2054, Subchapter M, and DIR implementing rules, University must procure Electronic and Information Resources that comply with Accessibility Standards. Service Provider agrees to (1) deliver any tools, services, processes, or products in compliance with the Accessibility Standards found under Texas Administrative Codes 1 TAC 206 and 1 TAC 213; (2) upon request, provide the University with its accessibility testing results and written documentation verifying accessibility compliance with applicable federal and state laws regarding electronic and information resources accessibility requirements; and (3) promptly respond to and resolve accessibility complaints.

Access to Confidential Information. If the performance of the Agreement contemplates the sharing with, and/or storing of information by Service Provider that is confidential, highly sensitive, and/or protected by law (the "Confidential Information"), Service Provider shall comply with any and all applicable state and federal laws and University policies and procedures governing the use and/or safe-keeping of the Confidential Information, including but not limited to, the Family Educational Rights and Privacy Act, the Health Insurance Portability and Accountability Act, the Gramm-Leach Bliley Act, the Federal Trade Commission's Red Flags Rule (collectively, "Privacy Laws").

University Rights in University Data. University retains all rights to, title to, and interest in University data, and Service Provider's use and possession thereof is solely for University's behalf. University may access and copy any University data in Service Provider's possession at any time, and Service Provider shall facilitate such access and copying in non-proprietary electronic form (e.g. CSV, XML) promptly after University's request. Upon termination of the Agreement or upon request by University, Service Provider shall promptly return University data to University, and erase, destroy, or render unreadable all University data from Service Provider's computer systems and backups, and certify in writing that these actions have been completed within thirty (30) days of the termination of the Agreement or request by University.

De-identified Data. In demonstrating the services, or in publications, marketing materials, or presentations, Service Provider may only demonstrate, publish, market, present, or use de-identified University data. Service Provider will ensure that all de-identified data released, even sequentially, does not inadvertently contain data that can be aggregated in such a manner as to reveal identities. No de-identified data may be shared without University's authorization or until Service Provider ensures compliance with law.

Service Standard. Service Provider will use commercially reasonable efforts to make the services available 24 x 7, year round, excluding downtime for maintenance and emergencies. Service Provider will provide access to online support materials and will respond to requests for reasonable technical assistance via chat during its standard support hours, excluding federal public holidays in the United States and other Service Provider announced holidays. If University is not able to use the software for more than twenty-four (24) hours through no fault of its own, and University has paid in advance, then University shall be entitled to a credit equal to the amount paid by University on a pro-rata basis for the period of non-use or, if no credits are available or possible, then the term of the Agreement shall be extended automatically, at no cost to University for the number **of days the software was not available to University.**